

# WIFI SIMPLIFIED

The Property Quick Guide is a resource available for the Residence Inn Miami Airport outlining our internet capabilities, pricing structure and available support. This guide will assist in ensuring the WiFi needs for each and every meeting are thoughtfully planned ahead of time to allow for a seamless execution.

## Network Highlights

The installed wireless network supports up to 100 devices.

Additional capacity is available with advance notice.

The Meeting Network is isolated from the Public and Guest Room networks.

Bandwidth Packages are built to ensure each user has the same experience and cannot be influenced by other groups on the network.

## Portal/Login Page

Internet Access is provided through a Captive Portal webpage with purchase options.

The portal page can be bypassed and should be discussed with the Hotel.

## Bandwidth

Available bandwidth in the Meeting Space is up to 25 Mbps.

Additional bandwidth requires advance notice and may be an additional charge.

## Technology

- Public IP Addresses
- Custom VLANs (dry if necessary)
- Custom Security
- Custom Wireless Network Names
- Custom Portal Page Graphics
- Content Management Services
- Audience Response Systems
- Streaming Content and Webcasting Services

## Support

On-site technical support is provided by the Hotel.

The network is managed and monitored 24/7/365 by Hotel Network Provider.

## What happens if I want to bring my own network?

Please work with your on-site technician.

## Qualifying Basic Wifi Access Without Further Discovery

Question	Answer
How many people (or devices if known)?	Must be less than or equal to 100
Will the group be using internet for more than just general internet browsing and simple email?	Answer should be NO
Will any wired connections be required?	Answer should be NO
Is internet critical to the success of the meeting?	Answer should be NO

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## Meetings Of 1 To 100 Attendees

Number Of Attendees	Daily Wireless Internet Usage	
	SUPERIOR Media streaming, media-rich mobile apps and large file downloads	SIMPLE Email and simple web browsing
<25	\$20.00/guest (up to 8 Mbps)	\$15.00/guest (up to 3 Mbps)
26-50	\$18.00/guest (up to 12 Mbps)	\$12.00/guest (up to 5 Mbps)
51-100	\$15.00/guest (up to 22 Mbps)	\$10.00/guest (up to 8 Mbps)
101+	We are happy to assess your large meetings to develop a customized solution.	

Please note bandwidth ranges are not per guest and are estimated for the entire group based on 2.5 devices per guest. All pricing is exclusive of Service Charge with wired access priced separately. Group Bandwidth Reports are not currently available at this property.

## Meetings Of 101+ Attendees

Bandwidth is sold as a dedicated block for a group to share and will be served for unlimited users for a single price. Additional rental equipment is added as essential labor is added and required for wired connections. Additional fees may be applied for equipment, labor and wired connections.

[Glossary of Terms](#) | [Customer FAQ](#)

## CONTACT INFORMATION

For further questions, assistance or additional customization with your Internet Services, please contact Event Manager on Duty at +1 305.649.5000.