

Rewards Members - Atlantis FAQs

Is Atlantis participating in Marriott Rewards®? Yes, for new reservations booked beginning on October 16, 2014, members will be able to earn points, miles and Elite nights, enjoy Elite benefits and redeem points for free night stays. Please note that The Reef, Atlantis is participating for earning points, miles, and Elite nights only; redemption award stays will not be available at The Reef, Atlantis.

How do I book a stay at Atlantis? Please visit www.marriott.com/atlantis or call 1-877-829-2429 to learn more. Booking through these channels will also ensure that your stay will be eligible for earning and that Elite level benefits may be received. Booking outside of these channels may result in a reservation that is not eligible to earn Rewards points, miles or Elite nights.

How many points will I earn for my stays at the Atlantis resort? For stays booked starting October 16, 2014, members will earn 10 points per US dollar on room rate only.

When can I redeem my points for a complimentary stay at Atlantis? Members can redeem points for free stays at 4 of the towers starting on October 16, 2014. These include: Atlantis, Beach Tower, Atlantis, Coral Towers, Atlantis, Royal Towers and The Cove. However, please note that redeeming points for a complimentary stay will not be possible at The Reef, Atlantis.

What Rewards category will the resort be? The Atlantis is made up of 4 towers that will participate for redemption stays. They are as follows:

Tower	Category	Points per Night	5 th Night Free
Atlantis, Beach Tower	7	35,000	Redeem 4, get the 5 th Night Free!
Atlantis, Coral Towers	7	35,000	
Atlantis, Royal Towers	8	40,000	
The Cove Atlantis	9	45,000	

Will I be awarded points, miles or Elite nights if I made reservations made prior October 16, 2014? No. Regardless of check-in date, Members who made their reservations before October 16, 2014 will not earn points, miles, or nights for their stays. (These stays were booked through AtlantisBahamas.com or through calling Atlantis Paradise Vacations and are ineligible for earning points, miles or Elite nights.)

If a member arrives prior to October 16, 2014 and stays through the “live date” will they earn points, miles or Elite nights? (i.e. arrival on October 14 with a departure on October 20) No. Members who made their reservations before October 16, 2014 will not earn points, miles, Elite nights or benefits for their stay.

What Elite benefits will I receive at Atlantis? Marriott Rewards Elite Members who book a stay will receive benefits by level when staying at Atlantis. Please note in our [Elite Member Terms & Conditions](#): A valid member number is required at the time of reservation in order to receive Elite benefits. While we will do everything we can to deliver upon Elite Benefits at all times, certain Elite benefits may not apply. For more information on Elite benefits please visit: www.MarriottRewards.com/Benefits

As an Elite member, will I receive Elite nights for my stays prior to Atlantis joining the program on October 16, 2014? No. Elite members with reservations booked or stays concluding prior to October 16, 2014, will not receive Elite nights.

Do members of The Ritz-Carlton Rewards also earn points, miles, Elite nights and Elite benefits? Yes. For stays booked starting on October 16, 2014, as the exclusive luxury partner of Marriott Rewards, members of The Ritz-Carlton Rewards can also earn and redeem points, and receive the published Elite benefits at Autograph Collection Hotels.

As a miles-earning member, will I be able to earn miles with all current airline partners when Atlantis joins the Autograph Collection? Yes. For stays booked starting October 16, 2014, members will earn 2 airline miles per US dollar on room rate only.

Is Marriott Vacation Club taking over the timeshares on the Atlantis property? At this time, no, Harborside Resort will not become a Marriott Vacation Club property.

I have questions that aren't answered here. Where can I go for more information? Please contact [Customer Support](#).