



Rewarding Events – Frequently Asked Questions

What type of meetings and events qualify to earn points or miles?

Any member that has a signed Group Sales Agreement or Contract qualifies. This includes all room blocks, social events, meetings, etc.

Note: the room block must actualize with at least 10 rooms on one night to earn points or miles

Can points be split between two members?

Yes. The combined points awarded to both members cannot exceed 50,000 points.

What types of awards are available for a member to use when redeeming points?

There are over 250 reward options to choose from!

Here are a few examples:

- Free nights at Marriott, JW Marriott, Renaissance, Courtyard, Residence Inn, SpringHill Suites, TownePlace Suites, Fairfield Inn and Marriott Vacation Club International
- Free flights with any of our 33 airline partners
- Car rentals with Hertz
- Cruises throughout the world
- Marriott Meeting Credits certificates toward your next meeting or event

When will I receive my points or miles once my event has concluded?

Points will be awarded 7-10 business days after your event.

Miles earnings will be submitted within 7-10 business days, but may take longer to post your airline account depending upon your airline loyalty program.

What type of charges will count toward my points or miles?

- Guest Room (regardless of if the company pays or the guest pays)
- Meeting Room Rental
- Food and Beverage
- Audio Visual
- Any décor ordered by hotel

What type of charges will NOT count toward my points or miles?

- Tax
- Service Charge
- Gratuities

Can I earn Elite status by booking meetings and events with Marriott?

Yes. Members earn 10 Elite Nights with every group, meeting or event in addition to the points or miles earned. Elite Nights will be posted to the member's account along with the points or miles after the event has occurred at the hotel, and thus are combined with the Elite Nights earned for individual hotel paid stays toward your Elite status.



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How can I enroll in the Marriott Rewards program?

To enroll, you can choose one of the following:

- Visit MarriottRewards.com
- Call 1-800-249-0800 from the U.S. or Canada
- Ask your Sales or Event Manager

Europe, United Kingdom, Middle East & Africa

44-0-20-7584-5500

Latin America

1-801-468-4000

Asia & Pacific Region

61-2-8298-5250

Japan

81-3-5405-1513