



## Hotel Details

### Residence Inn West Springfield

64 Border Way  
West Springfield, Massachusetts 01089 USA

Phone: +14137329543  
Fax: +14137475293  
Sales: +14137329543ext.4926  
Sales Fax: +14137475293

## Arrival Information

### Check-in and Check-out

- Check-in: 3:00 PM
- Check-out: 12:00 PM
- Express Checkout

### Free Breakfast

### High-Speed Internet Access

- Guest rooms **Complimentary Wireless**
- Lobby and public areas: Complimentary Wireless
- Meeting rooms: Wireless, Wired

### Parking

- Complimentary on-site parking

### Property Details

- 4 floors 88 suites
- 1 meeting room, 625 sq ft of total meeting space

### Smoke-free Policy

- This hotel has a smoke-free policy

### Pet Policy

- Pets Welcome
- Non-refundable fee: 75 USD
- Contact hotel for details

## Services & Amenities

- All public areas non-smoking
- Beauty shop, nearby (referral at front desk)
- Cash machine/ATM, nearby
- Coffee in lobby
- Coffee/tea in-room
- Foreign exchange, nearby
- Grocery shopping service
- Housekeeping service daily
- Laundry on-site

- Laundry on-site, coin operated
- Mobility accessible rooms
- Newspaper in lobby
- Phone calls: toll-free
- Safe deposit boxes, front desk
- The Residence Inn Mix
- Valet dry-cleaning

## Guest Room Information

### General Room Amenities

- Air conditioning
- Alarm clock
- Coffee maker/tea service
- Crib/Play Yard
- Electrical adapters
- Individual climate control
- Iron and ironing board
- Luxury bedding - crisp linens, thicker mattresses, custom comforters, fluffier pillows
- Pillows: down/feather
- Pillows: foam
- Pull-out sofa bed
- Rollaway bed

### Bathroom Amenities

- Hair dryer

### Room Entertainment

- Cable channel: CNN
- Cable channel: ESPN
- Cable channel: HBO
- Cable/satellite TV
- Color TV
- Fireplace
- Movies/videos

### Kitchen Amenities

- Conventional oven
- Dishwasher
- Microwave oven
- Pots, pans, serving dishes
- Refrigerator
- Refrigerator with icemaker
- Silverware
- Stove
- Table and chairs
- Toaster

### Business Amenities

- Electrical outlet: desk level
- Phone feature: speakerphone
- Phone feature: voice mail

## Dining

- Bar-B-Q and/or picnic area
- Local restaurant dinner delivery

### Free Breakfast

- Full American breakfast, complimentary
- Hot breakfast, complimentary

### The Residence Inn Mix™

## Fitness & Recreation

### Fitness

- Fitness Center

### Swimming

- Long Island Sound, New Haven, CT 75 miles
- Indoor Pool

### Golf

- Holyoke Country Club 10 miles
- Veterans Public Golf Course 8 miles

### Activities

- Biking trail 12 miles
- Bowling 5 miles
- Hiking 5 miles
- Jogging/fitness trail 4 miles
- Mountain biking, trail 10 miles
- Nature preserve, trail 10 miles
- Sport Court®
- Snow skiing/Skiing 15 miles

## Local Attractions

- Six Flags New England
- City Stage
- Eastern States Expo Fairgrounds
- Five (5) College Area
- Holyoke Mall at Ingleside
- Rave Cinemas
- Symphony Hall
- Westover Air Reserve Base

## Driving Directions from Airport

### Bradley International Airport – BDL

Phone: +18602922000  
Hotel direction: 24.3 miles N

**Driving directions** Depart BDL on Route 20 East. Follow to the end; bear left onto I-90 North to Exit 13A In Massachusetts. Take Exit 13A. Go straight off of the exit onto US5/Riverdale St. heading South. Ashley Ave will be on your Right, at traffic light stay to the Left, Make a U-Turn at the light. Five Guys Burgers and Fries will be on your Right once the U-Turn is complete. Turn Right onto Border Way; look for the Hertz Car Rental Sign. The hotel will be at the end of the drive.

**This hotel does not provide shuttle service.**

- Estimated taxi fare: 52 USD (one way)

### T F Green Airport – PVD

Phone: +14017374000  
Hotel direction: 98 miles SE

**This hotel does not provide shuttle service.**

## Accessibility

### For more information call the general manager of the hotel

- Accessible guest rooms have a 32 inch wide opening
- Fitness center entrance is accessible
- Main entrance is accessible
- Pathway to registration desk is accessible
- Registration desk is accessible
- Self-operating lifts or sloped entry are not available for pools
- Business center entrance is accessible
- Hotel has on site accessible self-parking
- Meeting spaces are all accessible
- Pool entrances are all accessible
- Route to accessible guest rooms is accessible
- Service animals allowed for persons with disabilities