



Fact Sheet

Courtyard Chicago Downtown/Magnificent Mile

165 East Ontario Street
Chicago, Illinois 60611 USA

Phone: 1-312-573-0800
Fax: 1-312-573-0573
Sales: 1-312-573-0800
Sales Fax: 1-312-660-2432

Key Facts

Check-in and Check-out

- Check-in: 3:00 PM
- Check-out: 12:00 PM
- Express Checkout

High-Speed Internet

- Public Areas: Wireless
- Guest Rooms: Wired, Wireless
- Meeting Rooms: Wired, Wireless

Parking

- On-site parking, fee: 44 USD daily
- Valet parking, fee: 54 USD daily
- IN/OUT ACCESS FOR SELF-PARK & VALET. Oversize vehicles not allowed. Parking for these vehicles is nearby.

Property Details

- 23 floors, 306 rooms
- 9 meeting rooms, 3,658 sq ft of total meeting space

Smoke-free Policy

- This hotel has a smoke-free policy

Pet Policy

- Pets not allowed

Accessibility

- Business center entrance
- Fitness center entrance
- Main entrance
- Meeting spaces
- Pool entrances
- Restaurants and lounges
- Self-operating lifts
- Service animals allowed for persons with disabilities

Driving Directions from Airport

Chicago/Midway (MDW)

Hotel direction: 13 mile(s) NE

Driving directions: Cicero Avenue North to I-55 North to I-90/94 West into downtown. Exit Ohio Street East to Fairbanks. Turn left, go one block and turn left onto Ontario. Hotel is 1 block on the left at the corner of Ontario and St. Clair. To park turn left onto St. Clair. Parking garage is immediately on right. PARKING GARAGE DOES NOT ACCEPT OVER-SIZED VEHICLES (i.e. Ford Expedition)

This hotel does not provide shuttle service.

- Alternate transportation: Airport Express; fee: 20 USD (one way); reservation required
- Subway service, fee: 2.25 USD (one way)
- Estimated taxi fare: 40 USD (one way)

Chicago/OHare (ORD)

Hotel direction: 15 mile(s) SE

Driving directions: Take I-190 East to I-90 (Kennedy Expressway) East to the Ohio Street Exit. Ohio is a one-way street eastbound. Take Ohio to Fairbanks. Turn left. At next light turn left onto Ontario. Go one block. Hotel is on the left at Ontario and St. Clair. To park turn left on St. Clair, garage is immediately on right. GARAGE DOES NOT ACCEPT OVER-SIZED VEHICLES (ie Ford Expedition)

This hotel does not provide shuttle service.

- Alternate transportation: Airport Express; fee: 28 USD (one way); reservation required
- Subway service, fee: 2.25 USD (one way)
- Estimated taxi fare: 55 USD (one way)

Guest Room Information

General Room Amenities

- Air conditioning
- Alarm clock
- Bottled water, for a fee
- Coffee maker/tea service
- Crib
- Electrical adapters
- Individual climate control
- Internet browser/Web TV
- Iron and ironing board
- Luxury bedding - crisp linens, thicker mattresses, custom comforters, fluffier pillows
- Mini fridge in some rooms
- Pillows: down/feather
- Pillows: foam
- Pull-out sofa bed
- Rollaway bed

Bathroom Amenities

- Hair dryer
- Separate tub and shower

Room Entertainment

- Cable channel: CNN
- Cable channel: ESPN
- Cable channel: HBO
- Cable/satellite TV
- Color TV
- Movies/videos, pay-per-view

Kitchen Amenities

- Microwave oven

Business Amenities

- Electrical outlet: desk level
- Phone feature: speakerphone
- Phone feature: voice mail

Services & Amenities

- Coffee/tea in-room
- Concierge desk
- Full-service business center
- Local restaurant dinner delivery
- Phone calls: toll-free
- Room service, 6:30 AM-10:00 PM
- Safe deposit boxes, front desk

Restaurants & Lounges

Viand American Bistro

- American
- Open for breakfast, lunch and dinner
- An upscale bistro providing a contemporary twist on American classics, Viand is a favorite amongst restaurants near Navy Pier in Chicago.

Starbucks in Lobby

- Coffee House
- Open for breakfast
- Enjoy your favorite specialty coffee beverage or snack from Starbucks, conveniently located in our stylish lobby at the Courtyard Chicago Downtown/Magnificent Mile hotel.

Fitness & Recreation

Fitness

- Exercise Room

Swimming

- Oak Street Beach 0.5 mile(s)
- Indoor Pool

Golf

- Highland Park Country Club 26.1 mile(s)
- Sidney R. Marovitz Golf/Chicago Park District 5 mile(s)
- Harbourside International 15 mile(s)
- Cog Hill Golf & Country Club 28 mile(s)
- Kemper Lakes 39 mile(s)
- Pine Meadow 40 mile(s)
- Crane's Landing at Marriott Lincolnshire Resort 32.7 mile(s)

Activities

- Biking trail 0.4 mile(s)
- Bowling 0.4 mile(s)
- Jet-skiing 0.5 mile(s)
- Jogging/fitness trail 0.4 mile(s)
- Kayaking 0.5 mile(s)
- Miniature golf 0.7 mile(s)
- Sailing 1 mile(s)
- Squash 0.6 mile(s)
- Volleyball 0.6 mile(s)
- Tennis 0.6 mile(s)

Local Attractions

- Magnificent Mile / Michigan Avenue
- Navy Pier
- Art Institute of Chicago / Grant Park
- Field Museum of Natural History
- Shedd Aquarium
- Loop
- Merchandise Mart
- McCormick Place Convention Center
- American Girl Place
- Chicago Children's Museum
- Adler Planetarium & Astronomy Museum
- Wrigley Field (Cubs baseball)
- United Center (Bulls & Blackhawks)
- Comiskey Park (White Sox Baseball)
- Soldier Field (Bears football stadium)
- Museum of Science and Industry
- Museum of Contemporary Art
- ESPNZone
- Chicago Architecture Foundation (land & river tours)
- Lincoln Park Zoo/Conservatory