



## Fact Sheet

### Renaissance Chicago Downtown Hotel

1 West Wacker Drive  
Chicago, Illinois 60601 USA

Phone: 1-312-372-7200  
Fax: 1-312-372-0093  
Toll-free: 1-800-468-3571  
Sales: 1-312-372-7200  
Sales Fax: 1-312-795-3480

### Key Facts

#### Check-in and Check-out

- Check-in: 4:00 PM
- Check-out: 12:00 PM
- Express Checkout
- Video Review Billing, Video Checkout

#### High-Speed Internet

- Public Areas: Wired, Wireless
  - Guest Rooms: Wired\*, Wireless
- \*Wired-for-Business

For a daily rate of 14.95 USD, the following features are available in your guest room:

1. High-speed Internet access
2. Unlimited local phone calls
3. Unlimited long distance calls (within the country), not available in all markets

Prices may vary in a few markets.

- Meeting Rooms: Wired, Wireless

#### Parking

- Valet parking, fee: 55 USD daily
- Off-site parking, fee: 36 USD daily
- Valet parking only with in/out privileges included in fee / Large SUVs and other oversized vehicles are not allowed

#### Property Details

- 27 floors, 513 rooms, 40 suites
- 17 meeting rooms, 34,867 sq ft of total meeting space
- 4 concierge levels

#### Smoke-free Policy

- This hotel has a smoke-free policy

#### Pet Policy

- Pets allowed, non-refundable sanitation fee: 45 USD; contact hotel for details

#### Accessibility

- Fitness center entrance
- Main entrance
- Meeting spaces
- Pool entrances
- Restaurants and lounges
- Service animals allowed for persons with disabilities
- Spa entrance

### Driving Directions from Airport

#### Chicago/OHare (ORD)

Hotel direction: 18 mile(s) NW

**Driving directions:** Take I-190 East to I-90 (Kennedy Expressway) East to the Ohio Street Exit. Ohio Street is a one-way street eastbound. Take Ohio to Clark, turn right. Go across the river and turn left at the first light (Wacker). Hotel is on the right at the corner of Wacker and State.

**This hotel does not provide shuttle service.**

- Alternate transportation: Go Airport Express; fee: 27 USD (one way) ; on request
- Bus service, fee: 2.25 USD (one way)
- Subway service, fee: 2.25 USD (one way)
- Estimated taxi fare: 35 USD (one way)

#### Chicago/Midway (MDW)

Hotel direction: 12 mile(s) SW

**Driving directions:** Go North on Cicero Ave. to I-55 North. I-55 North to Lake Shore Drive. Continue in right hand lane to Randolph St. Exit on Randolph St. Underpass West to Dearborn St. Turn right north on Dearborn. Continue then take a right on Wacker Drive. Hotel is on the right hand side in just past 35 West Wacker.

**This hotel does not provide shuttle service.**

- Alternate transportation: Go Airport Express; fee: 22 USD (one way) ; on request
- Bus service, fee: 2.25 USD (one way)
- Subway service, fee: 2.25 USD (one way)
- Estimated taxi fare: 28 USD (one way)

## Guest Room Information

### General Room Amenities

- Air conditioning
- Alarm clock
- Bottled water, for a fee
- Coffee maker/tea service
- Crib
- Electrical adapters
- Individual climate control
- Iron and ironing board
- Luxurious bedding - down comforters, custom duvets, cotton-rich linens
- Pillows: down/feather
- Pillows: foam
- Pull-out sofa bed
- Safe

### Bathroom Amenities

- Bathrobe
- Hair dryer
- Hot Tub/Jacuzzi
- Separate tub and shower

### Room Entertainment

- CD player
- Cable channel: CNN
- Cable channel: ESPN
- Cable channel: HBO
- Cable/satellite TV
- Color TV
- Movies/videos, pay-per-view
- Plug In Panel
- Video games and players for rent

### Business Amenities

- Electrical outlet: desk level
- Phone feature: speakerphone
- Phone feature: voice mail
- Two-line phone

## Services & Amenities

- Coffee/tea in-room
- Concierge desk
- Full-service business center
- Phone calls: toll-free
- Room service, 6:00 AM-12:00 AM
- Safe deposit boxes, front desk
- Shoeshine

## Restaurants & Lounges

### Great Street Restaurant

- American
- Open for breakfast, lunch and dinner
- Take in the panoramic view of the city while dining on contemporary American cuisine.

### Aroma Cafe

- Coffee House
- Open for breakfast and lunch
- Serves hot and iced beverages brewed with Starbucks coffee as well as Krispy Kremes, sandwiches and snacks. This hotel cafe also offers a variety of sundries for guests.

### Bar Novo

- American
- Open for lunch and dinner
- Noshes, hand crafted cocktails, extensive wine by the glass list.

## Fitness & Recreation

### Fitness

- Renaissance Chicago Rejuvenation Center

### Swimming

- Oak Street Beach 1 mile(s)
- Indoor Pool
- Whirlpool

### Golf

- Cog Hill Golf & Country Club 28 mile(s)
- Harborside International Golf Club 15 mile(s)
- Kemper Lakes 39 mile(s)
- Sydney R. Marovitz Golf Course (Waveland Golf) 5 mile(s)
- Ruffled Feathers Golf Club 28 mile(s)
- Gleneagle 27 mile(s)

### Activities

- Biking trail 0.5 mile(s)
- Bowling 0.1 mile(s)
- Jet-skiing 0.9 mile(s)
- Jogging/fitness trail 0.5 mile(s)
- Kayaking 0.9 mile(s)
- Miniature golf 1 mile(s)
- Sailing 1 mile(s)
- Sauna 0.5 mile(s)
- Squash 0.5 mile(s)
- Volleyball 1.5 mile(s)
- Tennis 0.5 mile(s)

## Local Attractions

- Chicago Theatre
- Goodman Theatre
- Macy's
- Millennium Park
- House of Blues
- Merchandise Mart
- US Cellular Field (MLB - White Sox)
- United Center (Bulls, Blackhawks & Concerts)
- Soldier Field (NFL - Bears)
- Navy Pier
- American Girl Place
- McCormick Place
- ESPNZone
- Lincoln Park Zoo/Conservatory
- Greektown
- Little Italy
- Oprah Show/Harpo Studios
- Robie House
- Frank Lloyd Wright Home & Studio
- Grant Park / Millennium Park