



Fact Sheet

JW Marriott Cancun Resort & Spa

Blvd. Kukulcan, Km 14.5, Lote 40-A, Zona Hotelera
Cancun, Quintana Roo 77500 Mexico

Phone: 52-998-8489600
Fax: 52-998-8489601
Toll-free: 1-888-813-2776
Sales: 52-998-8489714
Sales Fax: 52-998-8489614

Key Facts

Check-in and Check-out

- Check-in: 4:00 PM
- Check-out: 12:00 PM
- Express Check-In and Express Checkout
- Video Review Billing, Video Checkout

High-Speed Internet

- Public Areas: Wired, Wireless
- Guest Rooms: Wireless
- Meeting Rooms: Wired, Wireless

Parking

- Complimentary on-site parking
- Complimentary valet parking

Property Details

- 14 floors, 374 rooms, 74 suites
- 12 meeting rooms, 20,299 sq ft of total meeting space
- New Lobby

Pet Policy

- Pets not allowed

Accessibility

- Business center entrance
- Fitness center entrance
- Main entrance
- Meeting spaces
- Pool entrances
- Restaurants and lounges
- Self-operating lifts
- Service animals allowed for persons with disabilities
- Spa entrance

Driving Directions from Airport

Cancun (CUN)

Airport Phone: 5 299 884 87200
Hotel direction: 11 mile(s) E

Driving directions: Take the North exit from Cancun International Airport. Follow the signs to the Hotel Zone. The resort is approximately 11 miles on the right hand side. To arrange transportation through Prestige Transportation Service, please call 52-998-848-9686 or toll-free at 1-877-895-0980. Prestige provides one or two-way service to and from the airport as well as private tours and transfers. Fee from and to the airport is \$16 USD per person, one way. This service is only with advanced reservation due to airport regulations Email: prestige.jw@gmail.com.

- Airport shuttle service, reservation required, fee: 14 USD (one way)
- Courtesy phone available
- Alternate transportation: Prestige Inhouse transportation services RSVP : 52-998-848 9686; fee: 16 USD (one way) ;reservation required

Guest Room Information

General Room Amenities

- Air conditioning
- Alarm clock
- Bottled water, for a fee
- Crib
- Electrical adapters
- Individual climate control
- Iron and ironing board
- Luxurious bedding - down comforters, custom duvets, cotton-rich linens
- Pillows: down/feather
- Pull-out sofa bed
- Rollaway bed

Bathroom Amenities

- Bathrobe
- Hair dryer
- Separate tub and shower

Room Entertainment

- CD player
- Cable channel: CNN
- Cable channel: ESPN
- Cable/satellite TV
- Color TV
- Mini-bar
- Movies/videos, pay-per-view
- Plug In Panel
- Wet bar

Kitchen Amenities

- Water purification system

Business Amenities

- Electrical outlet: desk level
- Phone feature: voice mail
- Two-line phone

Services & Amenities

- Concierge desk
- Full-service business center
- Room service
- Safe deposit boxes, front desk

Restaurants & Lounges

Gustino Italian Grill - Fine Dining >> Menu -Click here <<

- Italian
- Open for dinner
- Enjoy gourmet Northern Italian cuisine in our renowned Cancun restaurant. Featuring fresh, Mediterranean-inspired creations and recognized by AAA with its prestigious 4 Diamond Award, it's a truly amazing gastronomical adventure.

Sedona Grill - >> Menu Click Here <<

- Southwestern
- Open for breakfast, lunch and dinner
- Southwestern specialties are the order of the day. Enjoy steaks, seafood, pork and poultry dishes served with a distinctive flair inspired by the tastes and culture of the American desert Southwest.

Lobby Bar

- Other

BeachWalk MarketPlace

- Deli
- Open for lunch
- Offering pool and beachside service enjoy deluxe sandwiches, fresh salads, Caribbean specialties, tropical drinks, beers and expertly-made cocktails.

Gourmet Deli

- Deli
- Open for breakfast, lunch and dinner
- Our Gourmet Deli offers a casual dining experience and is open for breakfast, lunch and dinner.

Mikado

- Japanese
- Open for dinner
- Located next door at our CasaMagna Marriott sister property, sushi connoisseurs will savor our fresh offerings, and dinner becomes a delightful show when our teppanyaki chefs begin cooking at your table. Featuring a tempting dessert menu.

La Capilla Argentina Steakhouse

- Steakhouse
- Open for dinner
- Located next door at our CasaMagna Marriott sister property, sushi connoisseurs will savor our fresh offerings, and your dinner becomes a delightful show when our teppanyaki chefs begin cooking at your table. Mikado also features a tempting dessert menu.

Champions Sport Bar

- American
- Open for lunch and dinner
- Located next door at our CasaMagna Marriott sister property, our All-American eatery offers your favorite comfort foods in a sports-bar setting with giant TVs, pool tables and nightly Karaoke. Children will enjoy our Kids menu. Open for lunch and dinner.

SASI THAI

- Thai
- Open for dinner
- Located next door at our CasaMagna Marriott sister property, let your taste buds relish in our unique Thai specialties, including some amazing tasting cocktails. The fusion of new flavors will redefine what you know about Asian cuisine.

Fitness & Recreation

Fitness

- Fitness Classes

Swimming

- JW Marriott Resort and Spa Beach On-site
- Indoor Spa Pool (must be at least 18 years old to enter)
- 2 Free form outdoor pools
- 20 foot outdoor dive pool with artificial reef
- Whirlpool

Spa

- Mayan Inspired Spa
Appointment required

Golf

- Playa Mujeres Golf Course 20 mile(s)

Activities

- Biking trail 0.1 mile(s)
- Bowling 2 mile(s)
- Horseback riding 9 mile(s)
- Jet-skiing
- Jogging/fitness trail 0.1 mile(s)
- Sauna
- Scuba diving
- Snorkeling 2 mile(s)
- Solarium
- Water-skiing
- Tennis

Local Attractions

- Cancun Virtual Trip Kit - Take a look!
- Xel-Ha Natural Aquarium
- Sian Ka'an Biosphere Reserve
- Deep Sea Fishing / Aquaworld
- Wet N Wild
- El Centro - Flea Market and Shopping

- Sailing and Snorkeling - Isla Mujeres
- Reef Diving - Palancar Reef - Cozumel
- Interactive Aquarium
- MAYAN RUINS - TULUM
- Whale Shark Festival