

## Hotel Details

### Hotel Palacio Del Retiro, Autograph Collection

Alfonso XII 14  
Madrid, 28014 Spain

Phone:

+34 91 5237460

Fax:

+34 91 5237461

## Arrival Information

### Check-in and Check-out

- Check-in: 3:00 PM
- Check-out: 12:00 PM

### High-Speed Internet Access

- Guest rooms Wireless, Wired
- Lobby and public areas: Wireless
- Meeting rooms: Wireless, Wired

### Parking

- Off-site parking, fee: 38.72 EUR daily

### Property Details

- 4 floors, 37 rooms, 13 suites
- 5 meeting rooms, 1,808 sq ft of total meeting space

### Smoke-free Policy

- This hotel has a smoke-free policy

### Pet Policy

- Pets not allowed

## Services & Amenities

- All public areas non-smoking
- Babysitting
- Buffet breakfast, fee from: 31.32 EUR
- Concierge desk
- Housekeeping service daily
- Laundry on-site
- Mobility accessible rooms
- Newspaper in lobby

- Room service
- Room service, 24-hour
- Safe deposit boxes, front desk
- Shoeshine
- Valet dry-cleaning
- Virtual Concierge Available

## Guest Room Information

### General Room Amenities

- Air conditioning
- Alarm clock
- Bottled water
- Coffee maker/tea service
- Crib/Play Yard
- Individual climate control
- Rollaway bed
- Safe

### Bathroom Amenities

- Bathrobe
- Hair dryer
- Separate tub and shower

### Room Entertainment

- Cable/satellite TV
- Color TV
- Fireplace
- Mini-bar: all rooms, beverages and/or snacks for a fee

### Business Amenities

- Electrical outlet: desk level

## Dining

### The Suite Bar

- Mediterranean
- Open for breakfast, lunch and dinner
- The Suite Bar is a newly designed space in our hotel with a modern and warm atmosphere, with different ambiances that adjust to your needs, at different times of the day. The mediterranean gastronomic offer includes light snacks and more elaborate dishes.

## Fitness & Recreation

### Fitness

- Fitness Room

### Swimming

- Whirlpool

### Spa

- Spa Palacio Del Retiro  
Appointment required

### Activities

- Bike rentals

## Local Attractions

- Puerta de Alcalá
- Parque del Retiro
- Museo del Prado
- Museo Thyssen-Bornemisza
- Museo Arqueológico Nacional
- Museo Reina Sofia
- Puerta del Sol
- Teatro Real
- Serrano Shopping Area

## Driving Directions from Airport

### Adolfo Suárez Madrid–Barajas Airport – MAD

Phone: +34 91 3936000  
Hotel direction: 9.3 miles SW

**Driving directions** From the M-30, take exit C/O'Donnell, until you get to Plaza de la Independencia (Puerta de Alcalá); take the left-hand turn off the roundabout towards C/Alfonso XII. From the N II, go towards Avenida de América and turn left onto C/Serrano. At Puerta de Alcalá, follow the roundabout to C/Alfonso XII. From Madrid Barajas by Metro: take Line 8 (PINK) from the airport to Nuevos Ministerios, change onto Metro Cercanías, and get off at Parada Recoletos.

**This hotel does not provide shuttle service.**

- Alternate transportation: Reservation required shuttle; fee: 105 EUR (one way); reservation required
- Bus service, fee: 5 EUR (one way)
- Subway service, fee: 5 EUR (one way)
- Estimated taxi fare: 30 EUR (one way)

## Accessibility

### For more information call the general manager of the hotel

- Accessible guest rooms have a 32 inch wide opening
- Main entrance is accessible
- Pathway to registration desk is accessible
- Restaurants and lounges are all accessible
- Service animals allowed for persons with disabilities
- Fitness center entrance is accessible
- Meeting spaces are all accessible
- Registration desk is accessible
- Route to accessible guest rooms is accessible