



Hotel Details

Gaylord Palms Resort & Convention Center

6000 West Osceola Parkway
Kissimmee, Florida 34746 USA

Phone:	+14075860000
Fax:	+14075869556
Toll-free:	1-877-350-3236
Sales:	+14075860000
Sales Fax:	+14075860399

Arrival Information

Check-in and Check-out

- Check-in: 4:00 PM
- Check-out: 11:00 AM
- Express Checkout
- Video Review Billing, Video Checkout

Internet Access

- Guest rooms Wireless
 - **High Speed:** Check email + browse the Web for 14.99 USD/day
 - **Enhanced High Speed:** Video chat, download large files + stream video for 6.99 USD/day
- Lobby and public areas: Complimentary Wireless
- Meeting rooms: Wireless, Wired

Parking

- On-site parking, fee: 22 USD daily
- Valet parking, fee: 33 USD daily
- Parking fees do not include tax, which is additional.

Property Details

- 9 floors, 1301 rooms, 115 suites
- 65 meeting rooms, 406,662 sq ft of total meeting space

Smoke-free Policy

- This hotel has a smoke-free policy

Pet Policy

- Pets not allowed

Services & Amenities

- All public areas non-smoking
- Babysitting
- Barber/Beauty shop
- Bookstore
- Cash machine/ATM, nearby
- Coffee/tea in-room
- Concierge desk
- Florist
- Foreign exchange, nearby
- Game room
- Gift/newsstand
- Housekeeping service daily
- Laundry on-site
- Laundry on-site, coin operated
- Local restaurant dinner delivery
- Mobility accessible rooms
- Newspaper in lobby
- Phone calls: toll-free
- Room service
- Room service, 24-hour
- Safe deposit boxes, front desk
- Valet dry-cleaning
- Vending machines
- Video games
- Virtual Concierge Available

Guest Room Information

General Room Amenities

- Air conditioning
- Alarm clock
- Bottled water
- Coffee maker/tea service
- Crib/Play Yard
- Electrical adapters
- Individual climate control
- Iron and ironing board
- Mini fridge
- Pillows: down/feather
- Pillows: foam
- Pull-out sofa bed
- Rollaway bed
- Safe

Bathroom Amenities

- Bathrobe
- Bathtub & whirlpool
- Hair dryer
- Separate tub and shower
- Hot Tub/Whirlpool

Room Entertainment

- Cable channel: CNN
- Cable channel: ESPN
- Cable channel: HBO
- Cable/satellite TV
- Color TV
- Internet TV
- Wet bar

Kitchen Amenities

- Dishwasher
- Microwave oven
- Pots, pans, serving dishes
- Refrigerator
- Refrigerator with icemaker
- Table and chairs

Business Amenities

- Electrical outlet: desk level
- Electrical outlet: dual-voltage
- Phone feature: speakerphone
- Phone feature: voice mail

Dining

Old Hickory Steakhouse

- Steakhouse
- Open for dinner
- Enjoy fine dining, a large wine selection and unparalleled service at Old Hickory Steakhouse. Located in the Everglades atrium, this signature restaurant offers a rustic ambiance for savoring sophisticated cuisine sourced by the finest regional products.

MOOR

- Seafood
- Open for lunch and dinner
- Located in the Key West atrium, MOOR serves fresh seafood combined with innovative and sustainable dishes. We work with local farmers and fishmongers in the Kissimmee area to get the best ingredients and create delicious meals.

Wreckers Sports Bar

- Pub
- Open for lunch and dinner
- Catch all of your favorite games at Wreckers Sport Bar. We feature a 37-foot screen and over 50 HDTVs in a casual atmosphere, ideal for sports fans. End your day by ordering an ice-cold bucket of beers and choose from our wide variety of appetizers.

Villa de Flora

- Mediterranean
- Open for breakfast and dinner
- Sit under traditional wood pergolas and enjoy a Mediterranean feast for all of your senses. Enjoy our seasonal menu that earned us the Critic's Choice for Best Brunch awarded by the Orlando Sentinel.

SandBar

- American
- Open for lunch and dinner
- Don't let the fun stop. SandBar allows you to grab a bite while enjoying the wonderful weather in our resort-style pools. We offer beach-inspired beverages as well as a kids menu. Savor your salad, pizza or sandwich while soaking up the sun.

The Cocoa Bean

- Coffee House
- Open for breakfast, lunch and dinner
- Start your morning with an energizing cup of freshly brewed Starbucks® coffee. Add bakery items or grab-on-go snacks and enjoy them in any of our atrium sceneries while browsing the web using our complimentary Wi-Fi.

Honeybells Frozen Yogurt

- Other

Emerald Bay Marketplace

- Sandwiches

Fitness & Recreation

Fitness

- Relache Fitness Center

Swimming

- Cypress Springs Family Fun Water Park
- South Beach Pool
- Whirlpool

Spa

- Relâche Spa

Golf

- Celebration Golf Club 2.7 miles
- Falcon's Fire Golf Club 1.9 miles
- Hawk's Landing Golf Club 2.2 miles
- The Ritz-Carlton Golf Club, Orlando, Grand Lakes 8.7 miles
- Eagle Creek Golf Club 21.3 miles

Activities

- Boating 3.8 miles
- Jet-skiing 3.8 miles
- Kayaking 3.8 miles
- Sailing 3.8 miles
- Sauna
- Water-skiing 3.8 miles
- Tennis 7.5 miles

Local Attractions

- Magic Kingdom Park
- Disney's Hollywood Studios
- Animal Kingdom
- Epcot
- Universal Studios Florida

- Universal's Islands of Adventure
- Discovery Cove
- Gatorland
- Kennedy Space Center
- Blizzard Beach

Driving Directions from Airport

Orlando International Airport – MCO

Phone: +14078252001
Hotel direction: 19.3 miles NE

Driving directionsSR-528 W / Exit I-4 W / Exit 65 Osceola Parkway-Animal Kingdom/ Go East on Osceola Parkway / Gaylord Palms on Right

This hotel does not provide shuttle service.

- Alternate transportation:Mears Transportation;reservation required

Orlando Sanford International Airport – SFB

Phone: +14073249681
Hotel direction: 50.1 miles NE

Driving directions471 South / Exit 3 Osceola Parkway West / Gaylord Palms on Left

This hotel does not provide shuttle service.

Orlando Executive Airport – ORL

Phone: +14078949831
Hotel direction: 22 miles NE

This hotel does not provide shuttle service.

Kissimmee Gateway Airport – ISM

Phone: +14078474600
Hotel direction: 8 miles SE

This hotel does not provide shuttle service.

Accessibility

For more information call the general manager of the hotel

- Accessible guest rooms have a 32 inch wide opening
- Fitness center entrance is accessible
- Main entrance is accessible
- Pathway to registration desk is accessible
- Registration desk is accessible
- Route to accessible guest rooms is accessible
- Service animals allowed for persons with disabilities
- Business center entrance is accessible
- Hotel has on site accessible self-parking
- Meeting spaces are all accessible
- Pool entrances are all accessible
- Restaurants and lounges are all accessible
- Self-operating lifts or sloped entry are available for all pools
- Spa entrance is accessible