



## Hotel Details

### JW Marriott Orlando Grande Lakes

4040 Central Florida Parkway  
Orlando, Florida 32837 USA

Phone: +14072062300  
Fax: +14072062301  
Toll Free Room: 1-800-576-5750  
Reservations: +14073934300  
Sales: +14073934301  
Sales Fax:

## Arrival Information

### Check-in and Check-out

- Check-in: 3:00 PM
- Check-out: 11:00 AM
- Express Check-In and Express Checkout
- Video Review Billing, Video Checkout

### Internet Access

- Guest rooms: Wireless, Wired
  - **High Speed:** Check email + browse the Web for 14.95USD/day
  - **Enhanced High Speed:** Video chat, download large files + stream video for 19.95USD/day
- Lobby and public areas: Complimentary Wireless
- Meeting rooms: Wireless, Wired

### Parking

- On-site parking, fee: 19 USD daily
- Valet parking, fee: 26 USD daily

### Property Details

- 26 floors, 934 rooms, 64 suites
- 48 meeting rooms, 100,800 sq ft of total meeting space

### Smoke-free Policy

- This hotel has a smoke-free policy

### Pet Policy

- Pets not allowed

## Services & Amenities

- All public areas non-smoking
- Babysitting
- Barber/Beauty shop
- Buffet breakfast, fee: 21.00 USD
- Cash machine/ATM
- Coffee/tea in-room
- Concierge desk
- Evening turndown service
- Florist
- Foreign exchange
- Game room
- Gift/newsstand
- Grab-n-Go breakfast, fee: 8.00 USD
- Housekeeping service daily
- Laundry on-site
- Limousine service
- Local restaurant dinner delivery
- Mobility accessible rooms
- Newspaper delivered to room, on request
- Newspaper in lobby
- Phone calls: toll-free
- Room service
- Room service, 24-hour
- Safe deposit boxes, front desk
- Shoeshine
- Shoeshine stand
- Valet dry-cleaning
- Vending machines
- Video games
- Virtual Concierge Available

## Guest Room Information

### General Room Amenities

- Air conditioning
- Alarm clock
- Bottled water
- Coffee maker/tea service
- Crib
- Individual climate control
- Iron and ironing board
- Luxurious bedding - down comforters, custom duvets, cotton-rich linens
- Mini fridge in some rooms
- Pillows: down/feather
- Pillows: foam
- Pull-out sofa bed
- Rollaway bed
- Safe

### Bathroom Amenities

- Bathrobe
- Hair dryer
- Separate tub and shower

### Room Entertainment

- CD player
- Cable channel: CNN
- Cable channel: ESPN
- Cable channel: HBO
- Cable/satellite TV
- Color TV
- Movies/videos, pay-per-view
- Plug In Panel
- Video games and players for rent

### Kitchen Amenities

- Refrigerator
- Refrigerator with icemaker
- Silverware
- Table and chairs

### Business Amenities

- Electrical outlet: desk level
- Phone feature: cordless
- Phone feature: speakerphone
- Phone feature: voice mail
- Two-line phone

## Dining

### Primo

- Italian
- Open for dinner
- Using ingredients from our onsite organic garden, our signature restaurant, under the direction of Chef Melissa Kelly, delivers a fine dining experience that successfully marries traditional Italian flavors with a very modern sensibility.

### Citron, An American Brasserie

- American
- Open for breakfast, lunch and dinner
- Open for breakfast, lunch, and dinner, this hotel restaurant looks to American classics for its inspiration; fresh-baked breads and pastries complement the breakfast menu, while lunch and dinner offerings feature local Orlando-area meat and seafood.

### The Lobby Lounge

- Eclectic
- Open for dinner
- Meet with friends and sip a hand-crafted cocktail or a New World wine at our casually trendy lounge.

### The Sushi Bar

- Asian
- Open for dinner
- For delicious pan-Asian dining in the heart of Orlando, look no further than our hotel. The Sushi Bar offers a raw bar and an a la carte selection of Asian tapas, as well as views of the gardens, lakes, and golf course.

### Quench Poolside Bar & Grill

- Other
- Open for lunch
- Casual cuisine and tropical beverages are the focus at Quench, where swim attire is encouraged and guests soak in the Orlando sun while dining on salads and burgers.

### Café Bodega

- Sandwiches
- Open for breakfast and lunch
- In a rush? Our eco-friendly café is a laid-back alternative to fine dining, with its range of healthy, grab-and-go sandwiches and snacks.

### Starbucks®

- Coffee House
- Open for breakfast, lunch and dinner
- Located right within the hotel, Starbucks® delivers all your favorite gourmet coffees, lattes, and pastries in a cozy coffee house setting.

## Fitness & Recreation

### Fitness

- The Ritz-Carlton Fitness Center

### Swimming

- Lazy River Outdoor Pool
- Whirlpool

### Spa

- The Ritz-Carlton Spa, Orlando, Grande Lakes  
Appointment required

### Golf

- The Ritz-Carlton Golf Club, Orlando, Grande Lakes On-site

### Activities

- Biking trail
- Bowling 6 miles
- Fly-fishing
- Horseback riding 8 miles
- Jet-skiing 10 miles
- Jogging/fitness trail
- Kayaking
- Miniature golf 5 miles
- Sailing 10 miles
- Sauna
- Volleyball
- Water-skiing 10 miles
- Tennis

## Local Attractions

- Discovery Cove
- SeaWorld Adventure Park
- Busch Gardens
- Kennedy Space Center
- Central Florida Zoo
- Wet-n-Wild
- Walt Disney World Resort
- The Mall at Millenia
- Aquatica
- Universal Orlando

## Driving Directions from Airport

### Orlando International Airport – MCO

Phone: +14078252118  
Hotel direction: 10 miles SW

**Driving directions**Exit north to SR-528 West. SR-528 is a toll road. Travel to exit 3 for John Young Parkway South/SR-423 and turn left. Follow the parkway to Whisper Lakes Boulevard and turn right. Continue on the boulevard to the resort's main gate.

**This hotel does not provide shuttle service.**

- Alternate transportation:Mears Shuttle Service; fee: 17 USD (one way) ;reservation required
- Estimated taxi fare: 50 USD (one way)

### Orlando Sanford International Airport – SFB

Phone: +14075854000  
Hotel direction: 40 miles S

**Driving directions**Follow FL-417 North to Orlando. Portions of FL-417 are a toll road. Take exit 26 for SR-528 West toward Orlando International Airport. SR-528 is a toll road. Continue to exit 3 for John Young Parkway/SR-423 and turn left. Follow the parkway to Whisper Lakes Boulevard and turn right. Continue on the boulevard to the resort's main gate.

**This hotel does not provide shuttle service.**

- Alternate transportation:Mears Transportation;reservation required
- Estimated taxi fare: 100 USD (one way)

## Accessibility

### For more information call the general manager of the hotel

- Accessible guest rooms have a 32 inch wide opening
- Fitness center entrance is accessible
- Main entrance is accessible
- Pathway to registration desk is accessible
- Registration desk is accessible
- Route to accessible guest rooms is accessible
- Service animals allowed for persons with disabilities
- Business center entrance is accessible
- Hotel has on site accessible self-parking
- Meeting spaces are all accessible
- Pool entrances are all accessible
- Restaurants and lounges are all accessible
- Self-operating lifts are available for all pools
- Spa entrance is accessible