

Payment Status Codes

CNTH	CONTACT HOTEL DIRECTLY
COMP	GUEST STAYED AT A COMPLIMENTARY RATE
CXLD	THE RESERVATION WAS CANCELED
INPG	COMMISSION IS DUE; PAYMENT IS IN PROGRESS
INTA	THE IATA NUMBER PROVIDED WAS INVALID OR INACTIVE AT THE TIME OF THE GUEST DEPARTURE.
MCHK	COMMISSION WAS PAID DIRECTLY BY THE HOTEL
MMPP	COMMISSION WAS DEDUCTED FROM A DIRECT BILL
MTAX	COMMISSION ON HOLD PENDING TAX INVOICE. TO CLAIM THIS COMMISSION, SUBMIT A VALID TAX INVOICE TO THE HOTEL.
NCBV	COMMISSION WAS NOT PAID DUE TO BRAND PROTECTION VIOLATION
NETA	GUEST STAYED AT A NON-COMMISSIONABLE ASSOCIATE RATE
NETC	GUEST STAYED AT A NON-COMMISSIONABLE NEGO. CORPORATE RATE.
NETE	GUEST STAYED AT A NON-COMMISSIONABLE ECOMM NET RATE
NETG	GUEST STAYED AT A NON-COMMISSIONABLE GOVERNMENT RATE
NETM	GUEST STAYED AT A NON-COMMISSIONABLE LOYALTY PRGM RATE
NETR	GUEST STAYED AT A NET (NON-COMMISSIONABLE) RATE
NETT	GUEST STAYED AT A NON-COMMISSIONABLE TRAVEL AGENT RATE
NETX	GUEST STAYED AT A NON-COMMISSIONABLE GROUP RATE
NREC	OUR RESEARCH INDICATED THAT THERE IS NO RECORD OF GUEST RESERVATION
NSHW	THE GUEST HAD A RESERVATION, BUT DID NOT ARRIVE AT THE HOTEL

NTAN IATA NUMBER WAS NOT PROVIDED ON THE RESERVATION RECORD

OLDD THE REQUEST PERTAINED TO A RESERVATION OLDER THAN ONE YEAR

PDSS OUR RESEARCH INDICATED THAT YOU ARE DUE THE COMMISSION, SEE STATEMENT FOR DETAILS.

PPCM COMMISSION WAS DEDUCTED FROM A PREPAYMENT

PREV THE COMMISSION WAS PREVIOUSLY PAID

RCHG A RATE CHANGE WAS MADE TO THE GUEST'S RESERVATION

RNCH A ROOM NIGHT CHANGE WAS MADE TO THE GUEST'S RESERVATION

VCHR COMMISSION WAS DEDUCTED FROM A PREPAID VOUCHER

STATUS CODES ENDING IN A "2" INDICATE THE STAY WAS REPORTED TO YOUR TRAVEL AGENCY ON A PRIOR STATEMENT. PLEASE HELP US SERVICE YOUR INQUIRIES FASTER BY CLOSING OUT YOUR RECORDS FOR THOSE BOOKINGS PREVIOUSLY REPORTED.