Payment Status Codes

CNTH  CONTACT HOTEL DIRECTLY
COMP  GUEST STAYED AT A COMPLIMENTARY RATE
CXLD  THE RESERVATION WAS CANCELED
INPG  COMMISSION IS DUE; PAYMENT IS IN PROGRESS
INTA  THE IATA NUMBER PROVIDED WAS INVALID OR INACTIVE AT THE TIME OF THE GUEST DEPARTURE.
MCHK  COMMISSION WAS PAID DIRECTLY BY THE HOTEL
MMPP  COMMISSION WAS DEDUCTED FROM A DIRECT BILL
MTAX  COMMISSION ON HOLD PENDING TAX INVOICE. TO CLAIM THIS COMMISSION, SUBMIT A VALID TAX INVOICE TO THE HOTEL.
NCBV  COMMISSION WAS NOT PAID DUE TO BRAND PROTECTION VIOLATION
NETA  GUEST STAYED AT A NON-COMMISSIONABLE ASSOCIATE RATE
NETC  GUEST STAYED AT A NON-COMMISSIONABLE NEGO. CORPORATE RATE.
NETE  GUEST STAYED AT A NON-COMMISSIONABLE ECOMM NET RATE
NETG  GUEST STAYED AT A NON-COMMISSIONABLE GOVERNMENT RATE
NETM  GUEST STAYED AT A NON-COMMISSIONABLE LOYALTY PRGM RATE
NETR  GUEST STAYED AT A NET (NON-COMMISSIONABLE) RATE
NETT  GUEST STAYED AT A NON-COMMISSIONABLE TRAVEL AGENT RATE
NETX  GUEST STAYED AT A NON-COMMISSIONABLE GROUP RATE
NSHW  THE GUEST HAD A RESERVATION, BUT DID NOT ARRIVE AT THE HOTEL
PPCM  COMMISSION WAS DEDUCTED FROM A PREPAYMENT
PREV  THE COMMISSION WAS PREVIOUSLY PAID
VCHR  COMMISSION WAS DEDUCTED FROM A PREPAID VOUCHER

Status codes ending in a “2” indicate the stay was reported to your travel agency on a prior statement. Please help us service your inquiries faster by closing out your records for those bookings previously reported.