

Q: What is the check-in and check-out time?

A: The check-in time is at 3:00 p.m. and the check-out time is at 12:00 noon local time.

Q: Is the hotel pet friendly?

A: Yes, pets up to 25kg are welcome for an additional charge of 20€/day.

Q: Does the hotel have a parking lot?

A: Yes, the parking at the hotel is in the underground garage on the -2. floor. The price for parking is 39€/24 hours per vehicle.

Q: Do the rooms have a work space?

A: Yes, the rooms have a desk for working.

Q: Is the spa included in the price?

A: The spa area of the ZION SPA LUXURY is available at a discounted access fee 35€ per day for adults (complimentary for all suite categories – does not apply to free upgrades). When booking a 60-minute massage, you have free spa access on the same day.

Q: Is there a possibility of early check-in/late check-out?

A: Yes, this service is for an additional charge based on the availability. For more information, please contact reception.



Q: Does the hotel offer rooms for 3-4 guests?

A: The hotel offers rooms only for 2 guests with an option of an extra bed.

Q: Does the hotel offer connected rooms?

A: Yes, the hotel offers connected rooms with King and Twin beds.

Q: Is smoking allowed at the hotel?

A: No, smoking at the hotel is not allowed except at Churchill Cigar Lounge on the ground floor.



Q: What restaurants and bars does the hotel have on property?

A: The hotel has a RIVERBANK Restaurant and Lobby Lounge on the property.

Q: Does the hotel offer a room service?

Yes, the hotel offers a room service. See the operation hours below:

Standard menu: Monday – Sunday, from 6 a.m. to 10 p.m.

Limited menu: Monday – Sunday, from 10 p.m. to 6 a.m.

Q: What are the opening hours of Lobby Lounge?

A: The Lobby Lounge is open on Monday – Friday from 10 a.m. to 11 p.m. and Saturday – Sunday from 3 p.m. to 11 p.m.

Q: Is it necessary to book a table in the restaurant?

A: Booking a table in the RIVERBANK Restaurant is not necessary but highly advised.