



WE ARE
green
FAMILY

EXCELSIOR
HOTEL GALLIA
MILAN





OUR COMMITMENT TO ENVIRONMENTAL PRACTICES

At Excelsior Hotel Gallia, sustainability is more than a choice — it's a **responsibility**. Since 2009, we have embraced a long-term vision rooted in environmental stewardship and social responsibility. Through concrete actions and thoughtful innovation, **we continuously strive to reduce our environmental impact**, enhance guest experiences, and create a positive legacy for future generations.



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1. SUSTAINABILITY COMMITTEE





We have established an **internal Sustainability Committee** that meets regularly to plan, develop, and oversee **environmental initiatives involving both guests and employees**. This committee acts as a key driver of sustainable innovation, fostering a proactive culture committed to **continuous improvement and responsible practices**.



2. LESS PLASTIC

As part of our ongoing commitment to sustainability, we actively work to **eliminate single-use plastic across all hotel operations**, for both guests and associates. In guest rooms and meeting spaces, we offer **Aqualy water**, an Italian brand known for its ethical sourcing and environmentally responsible practices. Packaged in fully recyclable, branded cardboard cartons, Aqualy represents a conscious choice that combines quality, innovation, and respect for the planet.

In our suites, guests will find elegantly branded glass bottles, providing a refined and reusable alternative. **This initiative reflects our broader effort to prioritize eco-friendly** and reusable materials throughout the property, reducing environmental impact while maintaining high standards of comfort and style.





3. WASTE REDUCTION

Minimizing waste is a key focus across all departments.

In our kitchens, **ingredients such as oil are dispensed from reusable containers** rather than single-use packaging, significantly reducing material waste. Throughout the hotel, our associates are actively engaged in daily practices aimed at **reducing unnecessary consumption** — from cutting paper usage and limiting single-use plastics to mindful energy saving. Supported by ongoing internal awareness initiatives, **these habits have become an integral part of our operational culture.**



4.SUSTAINABLE GUESTROOM PRACTICES

Every detail in our guestrooms is designed with sustainability in mind.

Bathroom amenities are provided in refillable, branded dispensers, reducing single-use plastic while maintaining a high standard of comfort and elegance.

Guests are encouraged to adopt environmentally conscious habits thanks to the **Sustainability Card**, which allows them to choose the frequency of linen and towel changes.

Additionally, **our welcome amenities reflect our commitment to sustainability** through the careful selection of local, eco-friendly products that minimize environmental impact while enhancing the guest experience.





5. SUSTAINABLE CULINARY PRACTICES

Our Executive Chef embraces a low-waste approach by using seasonal, **locally sourced ingredients** and minimizing food waste across all outlets. This not only enhances quality and freshness, but also **supports local producers and reflects our commitment to sustainability.**

For banqueting, we reduce waste by preparing only a minimal percentage of extra portions (20 %). In addition, our take-away service is entirely plastic-free, combining convenience with environmental responsibility - for **a conscious, refined dining experience.**

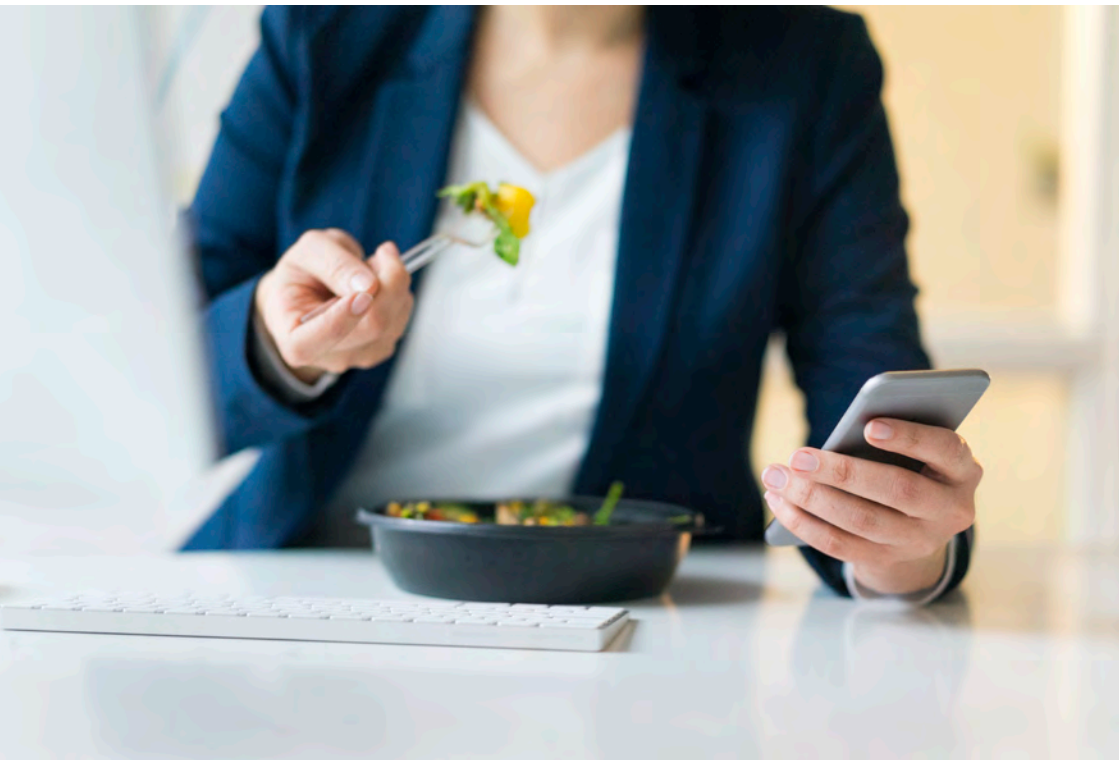
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5. DIGITAL READING

To **reduce paper consumption**, we have replaced printed newspapers and magazines with **PressReader, a digital platform** offering access to thousands of **publications worldwide**. Guests can enjoy their favorite titles conveniently on their personal devices, contributing to a more sustainable and paperless experience.





6. EARTH HOUR PARTICIPATION

Each year, we join the global **Earth Hour movement** by switching off the façade lighting and dimming interior lights to raise awareness about climate change.

As a symbolic gesture, guests are invited to take home a plantable postcard, made from biodegradable paper embedded with seeds of flowers, herbs, or aromatic plants. **This thoughtful gift encourages them to embrace and share our commitment to sustainability** – starting with a simple, meaningful action that can grow over time.



7. URBAN BEEKEEPING

In collaboration with **Apicoltura Urbana**, we have launched an **urban beekeeping** initiative within the hotel grounds, with beehives **cared for by expert apiarists**. This project supports **biodiversity and raises awareness about the vital role of pollinators in our ecosystem**. At the end of the season, the honey is gently harvested, elegantly packaged in branded jars, and offered to our guests — a delicate, flavorful gift reflecting our dedication to sustainability and nature's harmony.





8. CLEAN THE WORLD MAKING A POSITIVE IMPACT

We collect used soap bars from our guestrooms and partner with the non-profit organization Clean the World, which sanitizes, recycles, and redistributes them to vulnerable communities worldwide. **This initiative helps reduce waste while providing essential hygiene** products to those in need, embodying our commitment to social and environmental responsibility.





9. GREEN AWARDS AND RECOGNITIONS

We are proud to have earned the **Green Key certification**, a prestigious international eco-label recognizing excellence in environmental responsibility and sustainable operations within the tourism industry.

Additionally, we have been awarded the **Forbes Standards Responsible Hospitality badge**, which highlights our commitment to ethical practices, social responsibility, and sustainable development – aligning luxury hospitality with positive environmental and community impact.

