



# FIELD-VIEW GUEST ROOMS FREQUENTLY ASKED QUESTIONS

#### What is a field-view guest room experience like?

Staying in a field-view guest room is a one-of-a-kind experience like no other! Guests can enjoy watching not only a live MLB baseball game from the comfort of their room but also the setup, batting practice and tear down. Each field-view room has a window that opens onto the Rogers Centre where you can hear the game and guests can watch the replays on their in-room HDTV. Bring in your own food & drink or order elevated game-day eats from our in-room dining menu. Pets and children are welcome and comfortable in this private space.

# How many field-view guest rooms are there?

There are 55 field-view guest rooms available to reserve.

# Do we need tickets or wristbands for the game?

No, your field-view guest room reservation gives you full access to watch the game scheduled <u>on your day of</u> arrival.

# How do I view availability and reserve field-view guest rooms?

To view availability and to reserve, visit <a href="https://torontomarriott.com/">https://torontomarriott.com/</a>. Enter your desired check-in and checkout dates and click 'view rates.' A list of available room types will display. Please scroll down to view field-view guest rooms. If there are no field-view guest rooms displayed on that date, then they are sold out or the field-view rooms are not available to be booked yet.

# What are the rates for a field-view guest room?

Rates vary depending on several factors including the room type, the day of the week, the specific game, etc. Please visit <a href="https://torontomarriott.com/">https://torontomarriott.com/</a> to view availability and rates.

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## When can I book a field-view guest room for the upcoming MLB season?

Once the game schedule has been released as well as the start times for the games, we will open availability of our field-view guest rooms.

## Can I bring in my own food & drinks?

Yes! Guests are invited to bring their own food & drinks into their guest room. Each guest room features a minifridge and coffee maker. Room service is also available. It is not permitted to work with outside catering companies for the field-view guest rooms.

## Are your field-view guest rooms pet friendly?

Yes, they are! We allow 1 pet (up to 27 kg / 60 lbs) maximum per room with a non-refundable fee of \$50 CAD per room per stay.

## Are the field-view guest rooms accessible?

We do have accessible guest rooms and suites at the hotel but unfortunately, our field-view guest rooms are not accessible.

## What are the sleeping and viewing capacities of the field-view guest rooms?

The sleeping and viewing capacities vary depending on the room type.

Room type	Sleeping capacity	Viewing capacity
Guest room, 1 King, Baseball Stadium View	2	5
Guest room, 2 Doubles, Baseball Stadium View	4	5
Larger Guest room, 1 King or Queen, Sofa bed, Baseball Stadium View	4	8
Premium, 1 Bedroom Suite, 2 Doubles, Sofa bed, Baseball Stadium Vie	w: 6	8

#### What are the check-in and checkout times?

Check-in and checkout times vary based on the game start on your day of arrival.

Game time (on day of arrival)	Check-in time	
3:07 pm	2:30 pm	
7:07 pm	3:00 pm	
Game time (on day of departure)	Checkout time	
1:07 pm or 3:07 pm	10 am	
12 pm	7:07 pm	

# Do the field-view guest rooms have windows, and do they open?

Yes! The field-view guest rooms have windows that open. Guests are asked to refrain from throwing, dropping, or dangling anything outside of the window or on the ledge or windowsill.



## Can I view a Rogers Centre concert from a field-view guest room?

No, unfortunately the view is blocked when there are non-baseball events taking place at Rogers Centre.

## Can you access the stadium from the hotel?

There is no access to the stadium from the hotel. All ticket holders should proceed to their respective gate numbers stated in the tickets.

#### What parking is available at the hotel?

The primary parking lot for our hotel is the Rogers Centre underground parking (<u>Google Map</u>) where there is a reserved section for our guests as well as a direct elevator to our hotel lobby. The garage height limit is 6'8" or 2.05 meters. *Please present your parking ticket to the Guest Services agent at the hotel front desk to validate your parking and in/out privileges*.

#### Parking rates

Self-parking is \$40 (NO in and out privileges) and valet parking is \$50 (WITH in and out of privileges). Please note the above rates remain in effect for baseball game days however, for larger scale event days (such as concerts), the rate may increase.

#### Parking directions

If using a map app, please enter "Rogers Centre parking" for directions or follow the instructions below.

- 1. Exit the hotel driveway and TURN LEFT onto Blue Jays Way.
- 2. Take the NEXT LEFT onto Navy Wharf Ct.
- 3. Take the NEXT LEFT at the traffic lights onto Bremner Blvd.
- 4. The parking ramp will be on your RIGHT (red P) at Van De Water Cres.
- 5. Proceed down the ramp and KEEP RIGHT.
- 6. Take a ticket at the ticket machine and then TURN RIGHT. Proceed to the PURPLE HOTEL ZONE. If there are no parking spaces remaining in the purple section, guests are welcome to park in other available sections.

Please note: There is limited on-site parking at the Rogers Centre and valet parking may not be available on event dates.

#### Alternative parking lots

If the Rogers Centre parking lot is full, guests may also use: Parking Indigo - 320 Front Street West - <u>Google Map</u> GO PARK Parking - 315 Front Street West - <u>Google Map</u>

# How do I get to your hotel on public transit?

The Toronto Marriott City Centre is located within a short walking distance to Union Station. Please consult the following videos for instructions on how to get from Union Station to our hotel: <a href="Instagram">Instagram</a> | <a href="YouTube">YouTube</a>.