

PARKING & PARK HERE, FLY THERE: FAQ

1. Do you have to pay for parking?

Parking is always free while guests are staying on property. If you have a flight flying to a different city and you are leaving your car behind in your absence, then you have 3 options: book the *Park Here, Fly There* package in order to get 5 nights free parking, pay \$10/day, OR you can choose to utilize one of the airport pay lots designed to accommodate extended parking.

2. What is the *Park Here, Fly There* package?

This is our parking package that allows you to leave your car behind at our hotel while you fly off to a new location. The package includes 5 free days of parking. Additional days are \$10/day. We will give you a parking pass to hang in your car at check-in and will arrange for any additional days at that time.

3. Can I leave my car at your hotel if I did not book the *Park Here, Fly There* package?

Yes, it will cost \$10/day. It will not include 5 free days like the package - you can't combine packages with discounts or point stays. We will give you a parking pass to hang in your car at check-in and will charge for your parking fees at that time.

4. What if I want to book with my Marriott Bonvoy points?

You can book a Marriott Bonvoy Points Redemption reservation. Bonvoy point redemption reservations can leave their car for \$10/day. It will not include 5 free days like the package - you can't combine packages with discounts or point stays. We will give you a parking pass to hang in your car at check-in and will charge for your parking fees at that time.

5. Where can I leave my car if I don't book your *Park Here, Fly There* package?

The John Glenn International Airport has multiple pay lots designed for this purpose. They are all within a mile of our property. The parking garage, the walking lot, and the Blue lot are all visible from our parking lot. In addition, the airport has the Red and Green lots a little further down. The Parking Spot and Oh Park are also available but are not run by the airport transportation team. More information and pricing can be found at flycolumbus.com

6. Can I book your parking package in reverse? Fly, then stay?

Yes, but it will be \$10/day. We will put a deposit on your reservation for the parking expense and give you a pass for your car on your departure day.

7. What if we will have multiple cars but are all staying in one room?

You cannot have 2 cars with 1 room package and both get 5 free days, only 1 car per package. We will allow a second car, but the second car would pay \$10/day.

8. Do you have a shuttle? Can I walk?

Yes, we have a shuttle. It is available upon request 24/7. When you arrive at the airport, please give us a call to let us know you need to be picked up. It is free for all of our guests on a first come, first serve basis. You can also walk - it is 650 meters away and takes approximately 8 minutes. The sidewalk connects our hotel parking lot with the baggage claim entrance at the terminal.

9. Where do I park for extended parking with the *Park Here, Fly There* package?

We have an overflow lot behind our hotel. We ask all of our parking package guests to leave their cars in this lot before departing for their trip. This keeps spots open closer to the hotel entrances for guests who are currently staying at the hotel.