

Mardi Gras 2024

Dear Guest,

The Residence Inn New Orleans New Orleans would like to thank you for staying with us as you celebrate Mardi Gras. As your hotel of choice, we hope to deliver a front row seat to all that Mardi Gras has to offer. Below are a few tips that will prepare you for the world-famous celebration and provide a seamless and worry-free experience.

Getting to the Hotel

- Please Print your hotel confirmation letter. To ensure the security of our guests, you will need to present this letter to gain entrance into the hotel.
- St. Charles Avenue is closed during parade times. We ask that you plan your arrival no later than one hour before the parade is scheduled to start. Please note that parade times are subject to change.
- Below is a list of parade dates and their anticipated start times. These parades pass directly in front of the hotel resulting in limited access.

Krewe of Oshun, Cleopatra and Alla 2.2.24 6:00pm

Krewe of Pontchartrain, Legion Mars, Choctaw and Feret 2.3.24 11:30am

Knights of Sparta and Pygmalion 2.3.24 5:30pm

Mystic Krewe of Femme Fatale, Krewe of Carrollton and King Arthur 2.4.24 11:00am

Krewe of Druids and Nyx 2.7.24 6:15pm

Knights of Babylon, Knights of Chaos, Krewe of Muses 2.8.24 5:30pm

Krewe of Hermes, Krewe of d'etat, Morpheus 2.9.24 5:30pm

Krewe of Iris and Tucks 2.10.24 11:00am

Krewe of Okeanos, Mid-City and Thoth 2.11.24 11:00am

Krewe of Proteus and Orpheus 2.12.24 5:15pm

Krewe of Rex , Elks and Crescent City 2.13.24 10:00am

VALET PARKING SERVICES

Valet parking is available at a rate of \$39/night for standard vehicles. Rates do NOT include sales tax.

- Due to parade schedules and road closures, valet parking may not be available at all times and will not be available during parade events.
- Valet parking is available on a first-come, first-serve basis during carnival season. As a result of limited space and access to your vehicle, valet parking may not be available.
- Please remove all necessities and valuables from your vehicle upon arrival. Access to your car, as well as “in and out” privileges, are restricted during Mardi Gras and unavailable two hours prior, during and after parades.
- For your convenience and accommodation, we highly suggest that once your vehicle is valet parked, it remain parked until checkout. We cannot guarantee you will be able to re-access the hotel once you depart or that our valet service will be able to timely retrieve and deliver your vehicle.
- Please allow at minimum two hours for valet to retrieve your vehicle before and after parades as traffic flow dictates access to vehicles to vehicles that are parked off site.

ARRIVING TO THE HOTEL DURING A PARADE

If you are unable to arrive to the hotel prior to road closures, please reference the following directions. Please note that the New Orleans Police Department may restrict access to the following streets without notice.

From Louis Armstrong International Airport:

- I-10 East to Exit 234 A (Hwy 90 West Westbank)
- Take Exit 11 (Tchoupitoulas Street)
- Go left at first light on Annunciation
- Go left at first light on Calliope
- Go right on Camp Street (2nd light)
- Cross Poydras and hotel rear entrance is on the left

From Slidell:

- I-10 West to Exit 243 C (Hwy 90 West Westbank) left hand exit and stay in left hand lane
- Take Exit 11 (Tchoupitoulas Street)
- Go left at first light on Annunciation
- Go left at first light on Calliope
- Go right on Camp Street (2nd light)
- Cross Poydras and hotel rear entrance is on the left

From Gretna:

- Highway 90 Westbank Expressway East toward New Orleans
- Cross the Crescent City Connection
- Take Camp Street exit
- Stay straight on Camp Street
- Cross Poydras and hotel rear entrance is on the left

YOUR STAY

- Access to the hotel will be limited to registered guests only starting on Friday February 9th at 3pm through Mardi Gras Day.
- At check-in, all guests will be issued wristbands equal to the number of registered occupants in the room. Only persons with a wristband will be permitted to enter the hotel. PLEASE KEEP YOUR WRISTBAND ON YOU AT ALL TIMES.
- If a wristband breaks or is damaged, it may be exchanged at the front desk with identification at no additional fee.
- Lost wristbands can be replaced for \$25 (same day/single day)
- The Hotel prohibits kegs, ice chests, ladders, bicycles in guest rooms
- During carnival season because of the influx of people in the city and the high arrivals and departures we are not offering any late checkouts for guest.

ST. CHARLES AVENUE VIEWING STANDS AND BALCONY ACCESS

Located on the St. Charles Avenue parade route, viewing stands are a great place to enjoy Mardi Gras parades as they pass the front of the hotel. The hotel also offers a more unique viewing experience on the second floor balcony overlooking St. Charles Avenue. Due to limited space, please purchase your passes to the viewing stands and/or balcony access pass prior to arrival.

- Tickets may be purchased at www.universe.com/residenceinnfrenchquarterarea.com
- (Search Mardi Gras and select your desired parade(s))
- Wristbands will be issued at the ticket will-call desk in the hotel lobby and must be worn at all times to access the viewing stands
- Prohibited items include, but not limited to: Strollers, Chairs, Glass containers, umbrellas and ice chests.
- All bags, backpacks and purses are subject to search by the hotel's contracted security provider.
- Viewing stands and Balcony are general seating on a first come first serve basis
- Viewing stands & Balcony will not open until approximately 1 hour after the start of the first parade of the day/evening.
- Viewing stands & Balcony will close in between parades that require a separate ticket purchase for cleaning.
- Wristbands will only be issued for the parades that occur that day/night.
- Wristbands will only be available for pick-up approximately 1 hour prior to the opening of the viewing stands and balcony

ELEVATOR USAGE

The hotel anticipates longer than usual wait times for elevator service, especially at the conclusion of the parades. The hotel will have an elevator service technician on property 24 hours a day to ensure smooth operation. We ask for your patience and understanding during these peak times.

Thank you for choosing the Residence Inn and Happy Mardi Gras!

Residence Inn New Orleans French Quarter Area/Central Business District
360 St. Charles Avenue, New Orleans, Louisiana, USA, 70130. Tel: +1 504-522-0360