Policies & Procedures

We aim to create a healthy environment of peace and tranquility. Therefore, we respectfully request a strict non-smoking policy for all of our guests. It would be appreciated if you could please refrain from using mobile phones and keep it in silent mode.

Reservations

We recommend advanced reservations, which can be made directly with our reception or via telephone.

What to wear

Loose-fitting clothing is recommended. Besides, we also provide clothes for your comfort and convenience.

Arrival time

Please arrive at least 10 minutes prior ti your appointment. Late arrival will result in your treatment time being reduced accordingly but at a full price charge. If you are more than 30 minutes late for any treatment, you will be asked to reschedule.

Personal consideration

Your therapist will be able to assist you in choosing and formulating your preferred service. If you have any health issues, injuries or allergies that could affect your treatment, please inform your therapist.

Sheraton Hanoi Hotel

K5 Nghi Tam, 11 Xuan Dieu Road, Tay Ho District, Hanoi, Vietnam T (+8424) 3719 9000, Ext: 7175

OASIS Spa & Beauty Salon

The service is managed by Duy Viet CO., LTD T +84 9 1354 1346
E info.oasisspacs@gmail.com
W Oasisspa.vn

Personal items

We provide lockers to offer you a convenient and secure solution to store your personal belongings beside the reception desk. A jewelry pouch is also available for your use in the room, please ask your therapist. We are not responsible for any loss or damage to your personal items.

Payment method

We accept payment by cash (VND or USD), credit cards (Visa, MasterCard, JCB and American Express) or we can also charge to the room

Operation hours

9:00 AM - 11:00 PM (Last booking: 10:30 PM)

Visit us at level 1 Sheraton Hanoi Hotel. For more information please call +84 24 3719 9000, Ext: 7175



Therapy Treatment Menu



Facial Care

Smooth, soften and revitalize your dry, dehydrated skin with our nourishing treatment. Feel refreshed and cleaned after a course of treatment and your skin will be restored to glowing health.

1. Anti-Stress Facial Treatment 30 minutes I 726.000

2. Purifying Facial Treatment 60 minutes I 956.000

3. Seasonal Facial Treatment 60 minutes I 956.000

4. Moisturizing Facial Treatment * 60 minutes I 1.518.000

5. [W] + Brightening Facial * 60 minutes I 1.518.000

6. Acne Medicated Clearing Facial * 80 minutes | 1.695.000

7. Anti-Aging with Collagen Mask * 80 minutes I 1.965.000

Therapy Packages Treatment

Choose a truly immersive experience for yourself or a loved one with a therapy package that bundles multiple services together for total bliss.

8. Body Therapy - Vietnamese Style (60') Anti-Stress Facial Treatment 90 minutes | 1.600.000

9. Body Therapy with Aromatic oil (60'), Moisturizing Facial Treatment 120 minutes I 2.220.000

10. Buy 5 Facial Special Treatment - Get 1 Free

11. Purchase 5 Body Therapy with Aromatic oil - Get 1 Free

12. Purchase 10 Body Therapy with Aromatic oil - Get 3 Free

*Special Treatment

Body Therapy Treatment

The penetration of essential oils helps relieving pain and detoxifying the body, improve blood circulation, both physical and mental well-being.

13. Therapy with Aromatic oil

60 minutes I 945.000 90 minutes I 1.260.000 From 2nd hour | 735.000

14. Therapy with Vietnamese Style

60 minutes I 1.050.000 90 minutes I 1.407.000 From 2nd hour | 945.000 15. Skin Treatment with Cream

75 minutes I 1.134.000

16. Detoxing Firming oil 75 minutes I 1.302.000

17. Therapy Treatment with Hot Stone

90 minutes I 1.302.000

Relaxing Service

Smooth, soften and revitalize your dry, dehydrated skin with our nourishing treatment. Feel refreshed and cleaned after a course of treatment and your skin will be restored to glowing health.

18. Back Massage 30 minutes I 630.000

19. Head and Shoulder Massage 30 minutes I 630.000

20. Foot Scrub 15 minutes I 630.000 **21.Foot Massage** 30 minutes I 630.000 60 minutes I 784.000

22. Foot Reflexology with hot stone 90 minutes I 945.000

23. Swedish Massage 60 minutes I 1.260.000



All prices quoted are net. For reservations, kindly contact +84 24 3719 9000, Ext: 7175