



Sheraton Orlando Lake Buena Vista Resort

12205 S Apopka Vineland Rd., Orlando, FL 32836

Shuttle Schedule — Effective August 11, 2026

Important: A reservation is required at least 1 hour before your scheduled departure time.

Note: Guests returning from Epcot must ride the monorail to the Transportation & Tickets Center (TTC) to meet the bus.

Shuttle Departure Time (Reservation Required)	Shuttle Return Time
Transportation & Tickets Center (TTC) <i>Guests returning from Epcot must ride the monorail to TTC to meet the bus.</i> 8:50 AM, 9:50 AM & 11:45 AM	Transportation & Tickets Center (TTC) <i>Lane # C-35</i> 5:30 PM, 9:15 PM & 10:30 PM
Hollywood Studios 9:50 AM & 11:45 AM	Hollywood Studios <i>Lane Charter # 65</i> 5:15 PM, 9:00 PM & 10:15 PM
Animal Kingdom <i>(Only)</i> 8:50 AM	Animal Kingdom <i>Commercial Bus Parking Area, Lane # 10</i> 5:45 PM
Disney Springs 4:50 PM	Disney Springs <i>Westside Bus Parking, behind Cirque du Soleil, Bus stop # 6</i> 10:45 PM
Epic Universe 7:30 AM	Epic Universe (Lane # 35) 7:00 PM
Universal Studios 7:30 AM	Universal Studios (Lane # 81) 7:15 PM

Disney bus transportation is available from Magic Kingdom to and from all Disney theme parks.

Policies and Notices

- Firefighters All Services does NOT provide complimentary transportation to or from Disney special events such as "Not So Scary Halloween" or "Mickey's Very Merry Christmas Party." Consult Firefighters All Services for alternative options.
- Groups of 9 or more may NOT use the shuttle.
- Shuttle services depart promptly at the scheduled time. The shuttle does not delay departure to wait for guests who arrive late; please do not delay the bus.

- Guests must be at the specified shuttle lane 10 minutes before the departure time.
- Shuttle service operates on a first-come, first-served basis. Seating is not guaranteed.
- The driver does not announce departures at the lobby or any area of the hotel.
- Reservations for guests using a manual wheelchair or electronic wheelchair are available for ADA guests and must be made 24 hours in advance.
- The shuttle buses have GPS tracking for accurate departure time.
- The courtesy shuttle to Disney World is complimentary and operates on a first-come, first-served basis. Seating is not guaranteed. Neither Firefighters All Services nor the hotel is responsible for missed pickups or lost personal items.
- No reimbursement will be made for alternative transportation or lost personal items. Under any circumstances, due to heavy traffic or rain, the shuttle may be delayed 15 to 25 minutes. We thank you for your patience and cooperation.
- Luggage, mobility devices, and recreational scooters or other large items are NOT allowed on the shuttle. No reimbursement for any missed pickup, handicap or stroller, or any accessible item under any circumstances. Only single umbrella-style strollers are allowed on the shuttle.
- Smoking, food, and drinks are prohibited at all times.
- Firefighters All Services reserves the right to adjust drop-off locations to any alternative Disney World facility for any reason, including but not limited to traffic, weather, road incidents, special events, or driver discretion.
- Guests have the option to transfer to original destination via Disney's complimentary transportation on WDW buses, Monorail, Skyline, or ferry boats. Pickup locations remain as scheduled — please visit firefightersallservices.net.
- Motorized or sport rent scooters and foldable wheelchairs are NOT eligible for the wheelchair-accessible vehicle. The wheelchair-accessible vehicle will depart only at the time of the regularly scheduled bus departures.
- Handicap services must be scheduled 24 hours in advance.
- Firefighters All Services LLC reserves the right to refuse service to anyone who disregards the rules and regulations of the shuttle services.
- Times are subject to change without notice.

Contact

Text (chat) only: (407) 279-0048 — this number is for text messages, not phone calls.

Website: firefightersallservices.net