

The Westin Wall Centre, Vancouver Airport provides complimentary airport shuttle service from and to the Vancouver International Airport (YVR).

Courtesy Shuttle Pick-up and Drop-off Zones are located on Departures Level 3

#### ARRIVAL AT THE INTERNATIONAL TERMINAL

- After you have arrived at the airport and collected your bags, proceed through the final Canada Customs Inspection.
- Once in the welcome reception area by the two tall totem poles with outstretched arms, go up to the Departures Level 3.
- The courtesy shuttle pick-up zone is outside of the International Terminal near the transborder check in area, look for signage inside the terminal.
- Look out for courtesy shuttle phone outside the exit. Use the courtesy phone to call the hotel to let us know you are ready for pick-up.
- Alternatively, use your phone to call the hotel direct at 604-303-6565 for pick-up.
- Due to the airport security, our shuttle bus is not permitted to wait for guests.
- Hotel Shuttle service is available between 4:00am and 10:00pm.
- For arrivals after 10:00pm, take a taxi and keep your receipt for a refund up to \$20 at the hotel front desk.
- For any additional information about the hotel shuttle or airport services please visit YVR Guest Services desk or ask one of the "Green Coat" volunteers.

#### FOR GUESTS ARRIVING FROM WITHIN CANADA

- After you have arrived at the airport and collected your bags, proceed to Departures Level 3.
- The courtesy shuttle pick-up zone is outside of the Domestic Terminal Building to the right at the end of the Domestic departure terminal.
- Look out for courtesy shuttle phone outside the exit. Use the courtesy phone to call the hotel to let us know you are ready for pick-up.
- Alternatively, use your phone to call the hotel direct at 604-303-6565 for pick-up.
- Due to the airport security, our shuttle bus is not permitted to wait for guests.
- Hotel Shuttle service is available between 4:00am and 10:00pm.
- For arrivals after 10:00pm, take a taxi and keep your receipt for a refund up to \$20 at the hotel front desk.
- For any additional information about the hotel shuttle or airport services please visit YVR Guest Services desk or ask one of the "Green Coat" volunteers.

#### ARRIVAL AT THE SOUTH TERMINAL

- At this time we do not provide shuttle service from South Terminal.
- Take South Terminal Courtesy shuttle to YVR, domestic terminal.
- Once you arrive to the YVR Domestic Terminal please contact the hotel using courtesy shuttle phone.
- Alternatively, use your phone to call the hotel direct at 604-303-6565 for pick-up.
- Due to the airport security, our shuttle bus is not permitted to wait for guests.
- Hotel Shuttle service is available between 4:00am and 10:00pm.
- For arrivals after 10:00pm, take a taxi and keep your receipt for a refund up to \$20 at the hotel front desk.
- For any additional information about the hotel shuttle or airport services please visit YVR Guest Services desk or ask one of the "Green Coat" volunteers.