

# DID YOU KNOW?



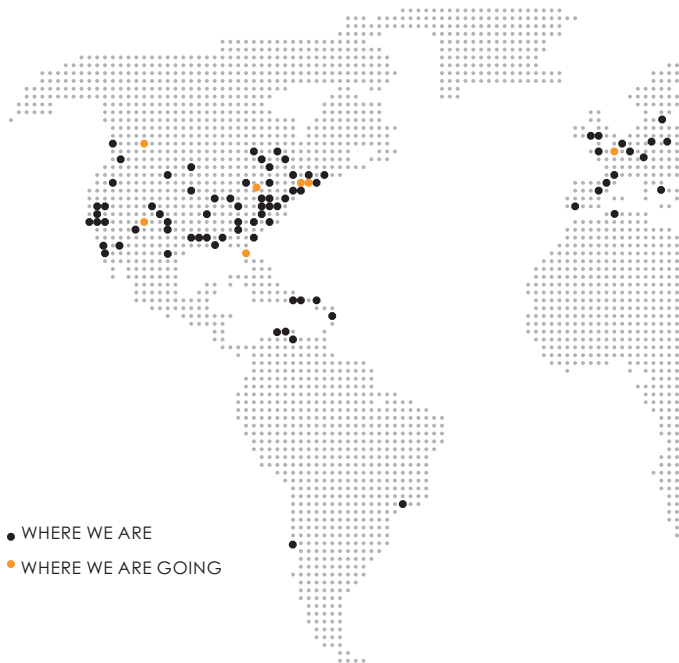
R

RENAISSANCE®

MUMBAI CONVENTION CENTRE HOTEL

Not that what's outside our doors isn't totally cool,  
but what's inside is pretty fabulous, too.

Here's where we give you the lowdown on everything  
for [Renaissance Mumbai Convention Center Hotel](#)



At Renaissance, we firmly believe that travel is about discovery and exploration, so no matter what brings you here, we encourage you to take pleasure in the details of your stay; to appreciate the unique offerings of this city; to uncover the hidden gems along your journey.

So, don't let us hold you up—visit our Navigator in the Lounge to find out about that obscure little museum, or that superb wine shop, or the



quintessential local music spot. If you want to stay in, bask in the unique design, culture and vibe of our property. We guarantee a satisfying FIND.

Ah, you're here ... sit back, kick off your shoes, relax for a moment. ... Welcome to Renaissance Mumbai Convention Center Hotel, one of more than 150 Renaissance properties around the globe. But don't be fooled—each and every one is unique.

...reluctance to take responsibility and a selfish obsession with how he was being portrayed by the media that he will be remembered. Funny people, folk.

ably wants and all as effectively, it is a reflection of his character.

In the chapter with the exhilarating Prix, for example, spat with his team-mate, his director, so, and the team's

...various pieces of fresh fruit are placed

...to supply to these for development

...of his situation. Yet Ferguson has

100,000

year.

by the

# NEED TO KNOW

## BUSINESS CENTER

All the bells and whistles to keep your business day humming. Located on the Ground Floor near the ballroom. Open: 7.00 am to 11.00 pm

## FITNESS CENTER

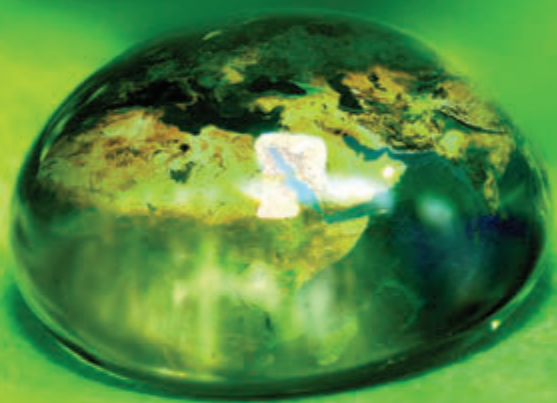
Are you tied to be fit? Our Fitness Center, located on the Lobby level near Fratelli Fresh Tower, has just what you need. Open: 24 hours

## NAVIGATOR

The Concierge reinvented. Whether it's a cool jazz joint, a to-die-for shoe store or the neighborhood's best dim sum, our expert Navigator will help you discover all the hidden gems in this city. Consult our Navigator or grab the latest In the Know printouts at the Reception Desk.

## CLUB RENAISSANCE SPA & SALON

A make-you-melt treatment available at our spa. For appointments, contact Club Renaissance Reception Desk.



# SUSTAINABILITY

Being eco-conscious is our nature — literally. Let's work together to make environmentally friendly choices in keeping our hotel and beyond a wonderful place to be.

## RECYCLING

We've made recycling intuitive with containers in every room.

## BED LINENS

Less is more! As a nod to your at-home eco-friendly habits, we refresh your bed linens every third day. However, tell us if you'd prefer otherwise.

## TOWELS

Though we swap out towels daily, mindfully using water, energy and cleaning products is as important to us as it is to you. Please hang up your towel if you feel inspired to use it a bit longer.

## SMOKE-FREE

Breathe easy. Smoking is on our not to do list.\*

## PRESERVATION

To discover and support how Marriott International's preservation initiatives are helping sustain the environment within and beyond our hotels, check out [Marriott.com/spirittopreserve](https://www.marriott.com/spirittopreserve).

\*A INR 7000 room recovery fee will be added to the bill for smoking in any guest room.



<u>Channel</u>	<u>Station</u>	<u>Channel</u>	<u>Station</u>
1.	Hotel Information	34.	Star Sports 3
2.	CNN	35.	Sony Six
3.	BBC	36.	Zee Cinema
4.	Channel News Asia	37.	Star Plus
5.	NDTV 24X7	38.	ZEE TV
6.	NDTV India	39.	Sony
7.	NDTV Business	40.	Set Max
8.	CNBC	41.	Colors
9.	Bloomberg	42.	Life OK
10.	CNN IBN	43.	Channel V
11.	Star Network	44.	MTV
12.	HBO	45.	Fashion TV
13.	Star Movies	46.	DW – TV (German)
14.	ZEE Studios	47.	TV 5 (French)
15.	Star World	48.	Rai TV (Italian)
16.	AXN	49.	TVE (Spanish)
17.	ZEE Café	50.	Australia Network
18.	NDTV Good Times	51.	NHK World (Japanese)
19.	National Geographic	52.	Arirang (Korean)
20.	Discovery	53.	Phoenix (Chinese)
21.	Animal Planet	54.	Al-Jazeera (Arabic)
22.	TLC	55.	BVN (Dutch)
23.	History Channel	56.	Tamil
24.	Disney Channel	57.	Malayalam
25.	Nickelodeon	58.	Telugu
26.	Cartoon Network	59.	Kannada
27.	Pogo	60.	Marathi
28.	Star Sports 1	61.	IBN Lokmat
29.	Star Sports 4	62.	Gujarati
30.	NEO Sports	63.	Bangla
31.	NEO Prime	64.	DD National
32.	Ten Sports	65.	DD Lok Sabha
33.	Ten Action		

TV TIME



Press "Menu" on the remote control and choose from a variety of cable channels available by entering the channel number.



# MAKE SOME CALLS

## ROOM-TO-ROOM

Dial room number (4 digit room number)

For your privacy, room to room dialing is not available from 2.00 am to 6.00 am. Please contact 'Delighted To Serve' or dial 0 if you need to reach another room.

## LOCAL CALLS

Dial 9 + number

Local call rates apply

## DOMESTIC CALLS

Dial 9 + 0 + area code + number

Domestic call rates apply

## INTERNATIONAL CALLS

Dial 9 + 00 + country code + area code + number

International call rates apply

## CALL CHARGES

Local Call

INR 30 per minute + Taxes

Domestic Call

INR 60 per minute + Taxes

Mobile Call

INR 50 per minute + Taxes

International Calls

Europe/Eastern Europe

INR 295 per minute +Taxes

Far East and Australasia

INR 310 per minute + Taxes

Middle East and Africa

INR 310 per minute +Taxes

North America & Caribbean

INR 295 per minute + Taxes

South America

INR 310 per minute + Taxes

Satellite Services

Access Call(AT&T)

INR 200 per call + Taxes

## FAX SERVICES

Receiving:

At the Business Center

If you receive a fax, it's free.

Incoming fax:

Business Center: + 91 22 6692 7953

Hotel: + 91 22 6692 8899

Sending :

At the Business Center

Local fax - INR 30 per page

Domestic fax - INR 110+ Taxes per page

International fax - INR 220+ Taxes per page

## MESSAGE WAITING LIGHT

It's on! That means we're holding messages for you.

Press the 'Messages' button to listen to your messages.

## HIGH-SPEED INTERNET

To know more about the Internet Packages, Kindly call DTS or dial '0' for assistance.

## CONCIERGE DIAL 7979

The Navigator - our Concierge - knows it all...

All things SIP, SAVOR, SEE and DO, from the best seats in the house to the best way to get around town. Our Navigator has all the connections to turn you into a local and take care of whatever you may need or want.

BUSINESS CENTER DIAL 7952

AV equipment, computers, copier and fax

BELL DESK DIAL 7979

TRAVEL DESK DIAL 7495

STYLE / HOUSEKEEPING DIAL 0

Linens, cribs and rollaway beds

LAKE VIEW CAFE: All Day Dining - Dial 7550

NAWAB SAHEB: Indian Restaurant - Dial 7558

EMPEROR'S COURT: Chinese Restaurant - Dial 7561

FRATELLI FRESH: Italian Restaurant - Dial 7540

A BAR: Lobby Lounge - Dial 7570

MUMBAI EXPRESS: Deli - Dial 7567

IN ROOM DINING / DELIGHTED TO SERVE - Dial 0

CLUB RENAISSANCE / SPA - Dial 7481

AURA (SALON) - Dial 7490

Need extra towels? How about flowers? A limo?  
Anything you need is a call away.

JUST DIAL “0”

And we will gladly assist you.



# ETC.

## ICE MACHINES

Need to chill? Self-service ice machines are located on every floor near guest elevators.

## SHOESHINE

Shine 'em up. If you need your shoes shined, please contact 'Delighted To Serve' or dial 0.

## TURNDOWN SERVICE

Sweet! We'll be delighted to refresh your guest room upon request each evening between 5 pm and 9 pm. Simply contact 'Delighted To Serve' or dial 0.

## STYLE / HOUSEKEEPING

Our Style experts are available to service your room. Contact 'Delighted To Serve' or dial 0 for requirements such as additional amenities, toiletries, childcare services and lost & found.



## AIRLINES

Air France: 1800-180-0033

Air Mauritius: 6193.9898

Air India: 1800-180-1407 / 2758.0777

British Airways: 1860-180-3592

Cathay Pacific: 6657.2222

Continental Airlines: 4090.8000

Delta: 1800-180-0099

Emirates: 3377.3377

Jet Airways: 3989.3333

Lufthansa: 1800-102-5838

Singapore Airlines: 2202.2747

South African Airways: 2682.8789 / 98

Thai Airways: 2682.8950

Virgin Atlantic Airlines: 1800-102-3000

## BOARDING PASS KIOSK

All good things must come to an end. Our check-out time is noon. Should you require a late check-out, every effort will be made to accommodate your request.

An express check-out facility is also available. To avail this facility, contact Reception.

Boarding Pass Kiosk is situated besides the Guest Relations desk at the lounge area.

# FROM HERE TO THERE

## AIRPORT TRANSPORTATION

Taxis are available at the Main Entrance. The Travel Desk can also arrange for a hired limosine with advance notice.

## CAR RENTAL

Meru Cab: 4422.4422

Tab Cab: 6363.6363

Easy Cab: 4343.4343

Orix: 6707.0100

Mega Cab: 4242.4242

Ola Cab: 3355.3355

## PUBLIC TRANSPORTATION

In Mumbai there is an extensive network of public transportation, including buses, taxis, suburban trains, metros and auto-rickshaws. For more information please contact our 'NAVIGATOR'.

**FIRE**  **ALARM**

**PULL DOWN**



# SAFETY & SECURITY

## EMERGENCY NUMBERS

Hotel Security: Dial 0 or 3333

Medical Emergencies: Dial 0 or 3333

Other Emergencies: Dial 0 or 3333

Security is available to help you 24 hours a day.

If you have any questions, please dial 0 or 3333.

## EMERGENCY PROCEDURES

When you arrive, we recommend that you take a few precautionary steps, as when you check into any hotel:

- Locate emergency exits.
- Carefully review the map on the back of your guest room door.
- Locate the nearest fire extinguishers and fire alarms.
- Pull station alarms are located on each floor. In the event of an emergency, pull the alarm nearest the problem.

## FIRE SAFETY PROCEDURES

Our hotel is equipped with a modern, efficient fire emergency system, which includes a sprinkler system and smoke detectors in guest rooms and hallways. We want to make sure you are prepared to exit. If any of our detection systems sound a warning, familiarize yourself with the following procedures:

### Exiting the Hotel

- Take your key.
- Test your door for heat or smoke before opening it.
- If the hallway is clear, exit by the nearest stairwell.
- Do not use elevators.

If your door feels warm or is impassable

- Place wet towels at the base of the door.
- Dial 0, giving your name and room number.
- Turn off your air conditioner or heater to keep smoke from entering the room.
- Get down on the floor to avoid inhaling smoke.

## SECURITY AND TRAVELER SAFETY TIPS

Here are a few tips for your safety and security while you are traveling.

### Guest Room Tips

- Lock your door securely using all locking devices when you are in your room, and always use the viewport to identify visitors.
- Before opening your guest room door, ask for identification. If you're uncertain about anyone who comes to your door, call the 'Delighted To Serve'
- Place your valuables — especially jewelry and large amounts of cash — in the room safe or hotel's safe-deposit boxes, available at the Reception Desk.
- Check to make sure all windows and doors are locked.

### General Tips

- Be observant and look around carefully before entering parking lots.
- If you are traveling in a vehicle, don't leave any valuables within view.
- If you see or hear suspicious activity around the hotel, please notify a hotel ambassador immediately.



YOU SPEND  
YOUR LIFE WORKING.

DISCOVER THE WORLD  
AS YOU GO.



