



## **ICE! FREQUENTLY ASKED QUESTIONS**

### **I understand *ICE!* is 9 degrees... What should I wear?**

All guests are provided calf-length, hooded parkas to keep them warm. Parkas are available in all sizes, including children and infants. Long pants and closed-toe shoes are required. Bare feet, stocking feet, sandals, slick soled shoes, high heeled shoes, and all other footwear that is inappropriate for cold slippery surfaces should not be worn on the ice slides. Hats and gloves are recommended--and are available for purchase. Think Christmas morning in Alaska... and dress accordingly!

### **Do I need boots?**

All pathways through the *ICE!* attraction are carpeted, and boots are not required. We do recommend wearing comfortable, walking shoes. Shoes with a closed toe are required. Bare feet, stocking feet, sandals, slick soled shoes, high heeled shoes, and all other footwear that is inappropriate for cold slippery surfaces should not be worn on the ice slides.

### **Is *ICE!* stroller and wheelchair accessible?**

Strollers are not permitted inside the *ICE!* attraction.  
*ICE!* is accessible by wheelchair.

### **May I take photos?**

Guests are welcome to bring cameras and take photos inside the *ICE!* attraction. You can expect to experience a "fogging" of the lens when exiting from *ICE!* into warmer temperatures. This, however, usually goes away once the camera warms up. Please check the manufacturer information regarding the cold tolerance of your camera equipment. Gaylord Palms Resort is not responsible for damage to any camera equipment caused by the extreme cold temperature.

**ICE! SLIDE SAFETY**

**This ride, by its very nature creates forces and speeds that may not be acceptable to some persons, and may cause injury to some riders with pre-existing conditions. Guests with any type of prosthesis should ensure that it is properly secured and it will remain in place during the entire ride. Riders must be in good health. Those who have had recent surgery, expectant mothers, those with high blood pressure, heart conditions, neck or back problems, and those with any impairment or condition that would prevent normal seating should not slide.**

- You will slide directly on the ice
- You will experience extreme cold
- Ice is extremely slippery and you can fall
- You will experience a bumpy uneven ride down the slide
- You will experience an abrupt stop
- This is a physically active ride experience

**SLIDE AT YOUR OWN RISK!****RIDE RESTRICTIONS**

- Infants, children, or guests unable to walk up the steps may not ride
- Children under 4 years or under 40" will be allowed on the children's slide only
- You must slide one at a time
- Slides are not wheelchair or stroller accessible
- Loose articles may not be taken on the slide. Leave loose articles with a non-rider
- Footwear suitable for walking on wet Slippery ice surfaces is recommended (bare feet, stocking feet, sandals, slick soled shoes, high heeled shoes, and all other footwear that is inappropriate for cold slippery surfaces should not be worn on the slide.)
- No standing, laying down, or sliding on your stomach
- No sliding head first
- Do not walk or climb on the slide or ice at any time

**SLIDE INSTRUCTIONS**

- Do not sit down on the ice or slide until told to do so
- Use handrails to assist you sitting down on the ice slide
- Slide sitting on parka with your hands folded across your chest
- Make sure the bottom of the slide area is clear before sliding
- Do not stand up at bottom of slide until you come to a complete stop
- Use handrails at bottom of slide when standing up as you will be standing on extremely slippery ice surface
- Follow the instructions of the slide attendant at all times
- Please see a Gaylord host or hostess if you have any questions

**This slide is not recommended if:**

- Service animals are required
- You have heart or breathing difficulties
- You had recent surgery or illness
- You have muscle or bone problems
- You have a fear of heights
- You are pregnant
- You are an older adult