HEAVENLY SPA BY WESTIN POLICIES
Guests of the Heavenly Spa by Westin must be at least 18 years of age. Salon treatments are available for guests under 18 with parental supervision.

For the courtesy of our guests, cellular phone use is prohibited within the spa premises.

We request that all valuables are stored in your room or kept at home. The Westin and the Heavenly Spa by Westin are not responsible for lost, stolen, or misplaced items.

All spa treatment prices are subject to change without notification. Our spa team will assist you with any pricing inquiries you may have.

RESERVATIONS
We encourage our guests to schedule their appointments five to seven days in advance to ensure your preferred treatment or therapist is available. Preferences for male or female therapists should be requested at the time of booking. All reservations must be secured with a major credit and telephone number. To schedule your day, please call our spa front desk at 843.681.1019.

ARRIVAL & CHECK-IN PROCEDURE
For the optimal experience and to guarantee your service starts on time, we recommend that you arrive at least 30 minutes prior to your scheduled appointment time.

Please keep in mind that arriving late for a service may require us to shorten the length of the treatment, with full charges applied, so as not to inconvenience other guests. We regret that late arrivals will not receive extension of scheduled appointments. Give yourself plenty of time so you can enjoy the steam, sauna or women's whirlpool prior to your services. This will relax and warm the muscles, which will aid in the therapeutic benefits of your treatments and services.

CANCELLATION POLICY
Cancellations must be made 24 hours in advance of your appointment and 48 hours before any combination of services. A 50% charge will be applied to all late cancellations. No shows will be charged in full.

TREATMENT ATTIRE
It is customary to wear just your robe to your service. You will be given the opportunity to disrobe and cover yourself in privacy. Throughout your services, your body will be draped with linens and at no time during your treatment will you be fully exposed.

SHOWER
A quick shower just before your massage or treatment is relaxing and washes off any salts, sand, minerals or chemicals that could clog the pores when mixed with oils or other treatment products.

COMMUNICATION
Prior to the start of your service, tell your therapist the areas you would like to focus on, and any areas to be avoided. During your service, let the therapist know if you feel any discomfort. Communication is the key to getting what you want out of your experience. Keep in mind that all bodywork is similar to exercise in that, lactic acid and other toxins are released from the muscles. This may cause some soreness for up to a few days.

GRATUITIES
For your convenience, a 20% gratuity will be added to all services. Note, this gratuity is adjustable upon checkout, based on your satisfaction with services received.

RETAIL & ACCESSORIES
Take your spa experience home with a selection of unique and distinctive gifts. Share the experience with someone special with our custom gifts and spa packaging.

Gift Certificates are also available for purchase.
Packages & Rituals

HEAVENLY HILTON HEAD
80 minute Heavenly Spa Signature Massage
80 minute Heavenly Spa Signature Body
80 minute Heavenly Spa Signature Facial
50 minute Heavenly Spa Signature Manicure
50 minute Heavenly Spa Signature Pedicure
Spa lunch from our Spa Menu

6.5 HOURS

COUPLES RITUAL
Indulge in a 50 minute Heavenly Spa Signature Massage followed by an invigorating salt or sugar scrub. Savor a spa beverage as you slip into a warm, therapeutic bath while cherishing memorable moments together.

80 MINUTES

ISLAND RETREAT
80 minute Island Stress Relief Massage
50 minute Island Coconut Bliss Body Buff
50 minute Island to Sea Facial
65 minute Island Retreat Pedicure
Spa lunch from our Spa Menu

5 hours

BE WELL RITUAL
Heal the body and soul with this special Himalayan salt ritual. Start with a invigorating Himalayan salt full-body scrub, then enjoy a 20 minute Himalayan salt soak, and finish with a 50 minute Himalayan salt stone massage.

110 MINUTES

PORT ROYAL PERFECTION
50 minute Heavenly Spa Signature Massage
25 minute Renewal Ritual or Foot Refresher
50 minute Classic Spa Facial
25 minute Classic Manicure
40 minute Classic Pedicure

3.5 hours

HEAVENLY RITUAL
Begin with a luxurious treatment for the back, followed by a full-strength facial including microdermabrasion, LED light therapy, and a hydrating mask. This head-to-toe escape includes a hand, arm, foot, and scalp massage.

110 MINUTES

HEAVENLY MEDLEY
50 minute Aromatherapy Medley Massage
50 minute Heavenly Spa Signature Facial

2 hours

SLEEP WELL RITUAL
Dreamy sleep music, serums, creams and mists, combined with your massage therapist’s skilled touch, will take you through a relaxing journey that will soothe sore muscles and tight joints and calm your mind and spirit, creating the perfect state of sleep readiness. Includes a take-home DreamKit.

80 MINUTES
Awaken Your Senses

For a better you.
Massage

HEAVENLY SPA SIGNATURE MASSAGE
A heated compress invites back muscles to relax before a Swedish massage leaves you feeling physically rested and mentally uplifted. Renewal and relaxation come from the harmonious balance of scent and touch; light to medium pressure.

50 MINUTES or 80 MINUTES

PEA-IN-THE-POD MASSAGE
This prenatal massage offers the option of a special support body cushion to allow the mom-to-be to lay face down or on their side to feel the benefits of this nurturing and relaxing massage. *Not recommended in the 1st trimester or with high risk pregnancy.

50 MINUTES or 80 MINUTES

ISLAND STRESS RELIEF MASSAGE
Revive tired and fatigued muscles with this traditional massage using a magnolia massage oil with moderate to firm pressure, to leave a feeling of revitalization and relaxation while aiding in tone and elasticity.

50 MINUTES or 80 MINUTES

FOUR-HANDED MASSAGE
It is like experiencing two full-body massages at the same time. Two therapists will work together to take you on a relaxing journey that will soothe and calm as the energy flows around your body from head to toe.

25 MINUTES or 50 MINUTES

DEEP MUSCLE MASSAGE
A therapeutic massage designed to release tension and stress, this massage technique and manipulations help to alleviate soreness, while enhancing range of motion with firm to deep pressure.

50 MINUTES or 80 MINUTES

ASHIATSU DEEP BAREFOOT MASSAGE
Ashiatsu uses deep compression and long soothing strokes while the massage therapist’s body weight is used to apply pressure, relax the muscles, stimulate the circulatory system and provide deep relaxation.

50 MINUTES or 80 MINUTES

THERAPEUTIC STONE MASSAGE
A full body massage with light to moderate pressure, gently glides warm smooth stones over the body that soothes mind and muscles, increases circulation, improves tone and induces tranquility and serenity. *Himalayan Salt Stone or Basalt Stone available

50 MINUTES or 80 MINUTES

REFLEXOLOGY FOOT MASSAGE
Stimulating reflex points on the feet increases blood and oxygen circulation throughout the body instilling deep relaxation. Pressure points and massage strokes are used to relax the entire body through your feet.

25 MINUTES or 50 MINUTES

DUET MASSAGE
Encouraging a collective calm, this massage allows you to unite with your favorite person. Connect in a relaxing setting as you enjoy side-by-side massages in one of our couples rooms. For couples, friends & family.
Choose from any of our massage therapies.

ADD-ON TO ANY 50 OR 80 MINUTE MASSAGE

For reservations, please contact the spa to schedule your appointments. We require 24-hour notice for changes or cancellations.
Face

HEAVENLY SIGNATURE FACIAL
This results-driven facial will be tailored to address your goals. From reversing the signs of aging to addressing hyperpigmentation, this facial will deliver results while still offering relaxation and serenity. 80 minutes includes scalp or foot massage & microcurrent.
50 MINUTES or 80 MINUTES

CLASSIC EUROPEAN FACIAL
This facial is uniquely customized to fit all of your needs. It includes cleansing, exfoliation, massage and extractions. 80 minutes starts with a 30 minute back treatment.
50 MINUTES or 80 MINUTES

NEW! HYRDAFACIAL
This resurfacing facial is an incredible non-invasive treatment that utilizes patented technology to detoxify, rejuvenate and protect your skin. It delivers immediate results & long-term benefits without downtime or irritation.
25 MINUTES or 50 MINUTES or 80 MINUTES

HEAVENLY SIGNATURE BODY TREATMENT
This firming and tightening treatment includes a full body exfoliation, followed by a warm cactus wrap to help increase blood circulation and elasticity. This treatment concludes with our 30 minute signature massage.
80 MINUTES

FULL BODY LYMPHATIC
Lymphatic drainage is a profound technique to help increase lymph flow. With an increase of lymph flow, immune function is increased and also helps to remove harmful substances.
50 MINUTES or 80 MINUTES

ISLAND TO SEA FACIAL
This collagen boosting facial uses active organic ingredients from both land and sea. Innovative plant extracts and marine botanical peptides stimulate collagen production for visibly smoother, plumper and youthful-looking skin.
50 MINUTES

AGE CORRECTIVE ULTRA FACIAL
This premium facial is formulated to instantly lift, firm, and tighten. Featuring hibiscus peptides this treatment delivers results in minutes and shows long-term improvements.
50 MINUTES

MICRODERMABRASION
This type of skin rejuvenation gently sands the skin removing the thicker, uneven outer layer to treat light scarring, discoloration, sun damage, and stretch marks.
35 MINUTES

Body

HEAVENLY SIGNATURE BODY TREATMENT
This firming and tightening treatment includes a full body exfoliation, followed by a warm cactus wrap to help increase blood circulation and elasticity. This treatment concludes with our 30 minute signature massage.

ISLAND COCONUT BODY BLISS
An organic coconut sugar scrub buffs skin to perfection. Then you are wrapped in a purifying, revitalizing and hydrating bentonite clay mask. Finishing with an organic coconut oil and island inspired shea butter moisturizer.

AFTER-SUN SAVER
Nurture your tender skin after a long day in the sun with the spa’s Aloe Vera towel wrap, which includes a relaxing neck and foot massage and ends with a healing & rehydrating lotion.

50 MINUTES

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50 MINUTES
Hands & Feet

HEAVENLY SPA SIGNATURE MANICURE
This guest favorite utilizes our signature antioxidant white tea infused products that are designed to protect the hands. Includes nail prep, cuticle work, micro-exfoliating hand polish, hydrating mask, moisturizing massage and choice of polish.
50 MINUTES

CLASSIC ESSENTIAL MANICURE
This essential spa manicure is great for those that receive manicures often or those short on time. It includes nail shaping, a hydrating massage and choice of polish.
25 MINUTES

ISLAND RETREAT PEDICURE
Rescue, soothe and revitalize tired, swollen legs and feet when they are immersed into a rich, creamy whole and coconut milk soak before being cleansed and gently scrubbed to perfection. Next, a nourishing coconut milk mask helps to refine & repair skin and feels truly refreshing to the touch.
65 MINUTES

HEAVENLY SPA SIGNATURE PEDICURE
To re-charge circulation of the lower limbs, you will first enjoy soothing soak followed by not one, but two exfoliations to smooth those calluses. You will then experience a double action foot mask to sooth and hydrate. Finishing with a heavenly massage and polish.
50 MINUTES

CLASSIC ESSENTIAL PEDICURE
Maintain those beautiful feet all year long with this essential spa pedicure. It includes a soak, nail shaping, an exfoliation, massage and choice of polish.
40 MINUTES

“MAN”-ICURE
Designed for every gentleman. This treatment will calm and restore overworked hands. Includes scrub, moisturizing massage, nail shaping and buffing.
25 MINUTES

GEL POLISH
Includes nail prep and polish. Enhance your experience by adding it on to any manicure
15 MINUTES ADD-ON TO ANY MANICURE

The Heavenly Salon

HAIR SERVICES
Full salon services are available. Our talented team of stylists will complement your look for every day and for any special occasion.

WEDDING SERVICES
Our team of wedding experts are here to help you look and feel beautiful throughout the entire wedding and planning process.

MAKE-UP
Professional make-up artists use the latest make-up techniques and trends for a complete makeover that brings our your best.

HAIR REMOVAL
Our wax is self-preserving antibacterial & antimicrobial so its safe and clean: delivering silky and soft results for every skin type.

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