

FREQUENTLY ASKED QUESTIONS

If I'm a guest, can I order items to be shipped to the hotel?

Yes, you can order items to be mailed to the hotel. Please ensure the name on the packages matches the name on the reservation.

Is there a cost for packages received by the hotel?

A guest is allowed 2 packages per room at no cost. Any package over 2 will be charged \$10 per package.

Does the hotel provide airport shuttle service?

No, unfortunately the hotel does not provide airport shuttle service. However, there are numerous options available including private car service, cabs, shuttle buses and public transportation.

Will the hotel store my luggage pre check-in and post checkout?

Yes, the hotel will store your luggage if your room isn't ready or after checkout until you're ready to head to the airport.

Are pets allowed? What is the pet policy?

Pets are allowed; there is a non-refundable cleaning fee of \$100 per room.

What is the minimum check-in age?

The minimum check-in age is 18 years old.