OUR JOURNEY STARTS HERE

We are dedicated to nourishing your curiosity through exceptional culinary offerings, authentic culture and thoughtful, personalized service from people who are truly passionate about what they do. Let this curated guide to our hotel and the surrounding area inspire experiences to remember.
WELCOME

Welcome to the JW Marriott® Phuket Resort & Spa. We look forward to providing you with an unforgettable experience.

The resort nestled amidst 27 acres of splendor of Mai Khao beach and adjacent to the Sirinat Marine National Park where is a protected marine turtle nesting area. Our resort offers a truly authentic experience inspired by our unique surroundings. From the world famous diving spots to miles of sandy golden beaches, and rich local culture to exceptional guest rooms, every detail of your stay with us is designed to nurture and celebrate your personal passions.

The resort also offers an extensive selection of world-class facilities and abundance of activities on and off shore. A truly unforgettable and one of a kind experience, a chance to meet the blind marine turtle “Tommy” and his friends at an on-site turtle shelter and education center, watch the fire shows, explore Phuket Island on a guided tour, enjoy a deeply relaxing massage at our award winning Mandara spa or let our chefs delight your palate with locally inspired tastes. Nearby to the resort is the Turtle Village shops & cuisines, Phuket Marine National Park Operation Center 2 and a 36-hole championship golf course.

Every step of the way, our expert associate is committed to offering thoughtful, personalized service to enrich your experience. We wish you an exceptional stay.

JW Marriott Phuket Resort & Spa
231 Moo 3, Mai Khao, Talang Phuket 83110, Thailand
Tel: +66 7633 8000
Fax: +66 7634 8348
jwmarriottphuketresort.com

YOUR STAY AT JW MARRIOTT PHUKET RESORT & SPA

We invite you to savor every minute of your experience. If we can assist you in any way, please contact the Front Desk.

RESORT HIGHLIGHTS

JW Marriott Phuket Resort & Spa
Located 10 miles from Phuket International Airport and 25 miles from Phuket old town, JW Marriott Phuket Resort & Spa is ideally situated on pristine Mai Khao Beach and natural preserved coastal wetlands. Stepped in lush tropical natural landscape and buzzing with vibrant culture, the resort overlooks the glittering Andaman Sea, the perfect backdrop for an authentically luxurious, nature inspired stay.

Fire Lighting Sunset Ceremony
A unique cerimonial performance and signature feature of the resort. Elegant performers gracefully dance in a contemporary Thai style in the reflection pond at the lobby, accompanied by drummers and fire dancers.
Available on Wednesday and Saturday. Begins at sunset time, as per decided schedule, please contact the Front Desk.

Thai Cooking Classes, Ginja Cook
Liven up your holiday with exciting culinary experiences. Learn the art of fine Thai cuisine at our premier Thai cooking school. Located next to the Ginja Taste, Thai restaurant.
Morning Class: Monday to Friday from 8:00 am to 1:00 pm includes a trip the local market.
Afternoon Class: Monday to Friday from 3:00 pm to 6:00 pm

The Mai Khao Marine Turtle Foundation
The on-site marine turtles shelter and education center, meet the blind marine turtle “Tommy” and his friends. Learn to appreciate and take responsibility for the marine ecosystem as well as participate in hands-on activities:
- Marine turtle education and feeding program, from 11:00 am to 1:30 am
- Marine turtle warriors program, Thursday, from 2:00 pm to 3:00 pm
Open from Monday to Friday, 9:30 am to 3:30 pm
Closed on Saturday to Sunday and public holidays. ext. 3309

MANDARA SPA

Mandara Spa has 15 couples treatment rooms – five luxurious spa suites with terrazzo plunge pools, private showers and changing room, five deluxe garden rooms with outdoor plunge pools and outdoor showers and five deluxe garden rooms with outdoor showers. There is also a beauty treatment and separate male and female steam rooms.

The spa’s extensive range of traditional and Western spa treatments include Traditional Thai, Swedish, Aromatic, Balinese, other massages, body scrubs and body wraps, facial elixirs, aromatic baths, steam rituals, manicure and pedicure and depilatory waxing.
Open daily from 10:00 am - 10:00 pm ext. 3790 - 3791

FITNESS & RECREATION

Health Club
The fully equipped fitness center features state-of-the-art life fitness equipment to keep guests healthy and in-shape.
Lockers rooms with heated whirlpool, sauna, cold plunge pool, relaxation and vanity areas. A wide range of recreational activities are available, Tai Chi, yoga, pilates, aqua aerobic, Thai boxing, local bike tour, batik painting, tie dye and more.
Open 24-Hour from 6:00 am, ext. 3703 - 3704 after 11:00 pm, call ‘At Your Service’, ext. 0

Tennis Courts
Two flood lit pleixpave tennis courts are located on-site.
Tennis partners, racquet hire and tennis lessons with professional tennis coach, Nash Ladha are available. Reservation in advance is required.
Open daily from 7:00 am - 8:00 pm ext. 3703 - 3704

Diving Center
The resort has a resident diving center, Sea Breez Diving.
They offer daily dive trips for beginners and experienced divers to some of the most beautiful dive sites in Thailand as well as teaching scuba diving courses and introduction dives for those wanting to learn how to dive.
Open daily from 9:00 am - 6:00 pm (November - April)
Open daily from 10:00 am - 6:00 pm (May - October) ext. 3472

Watersport Center (Seasonal: November - April)
A selection of non-powered equipment is available.
Watersport activity programs include Sea Kayaking, Boogie boarding, Bodyboarding, Hobie Cat Sailing and Stand Up Paddle Boarding.
Open daily from 9:00 am - 6:00 pm ext. 3709
Gardens and stunning view of the Andaman Sea. Signature ‘Ancient Wild’ set menu is a must try. Relish a flawless blend of creative culinary hospitality. For a true taste of island culture, set in a traditional sala, surrounded by tropical inviting atmosphere. Seasonal dishes are created from premium local and imported ingredients. Classic oven pizzas can also be ordered to take away or enjoyed poolside. Open from 6:00 pm to 11:00 pm

Ginji Taste
Set in a traditional sala, surrounded by tropical gardens and stunning view of the Andaman Sea. Relish a flawless blend of culinary techniques, authentic flavours and warm Thai hospitality. For a true taste of island culture, signature ‘Ancient Wild’ set menu is a must try. Open for dinner from 6:00 pm to 10:00 pm

Kabuki Japanese Cuisine Theatre
Fresh Sushi, Sashimi, Live Teppanyaki and Sake in a dramatic setting that satisfies all the senses. Open for dinner from 5:00 pm to 10:00 pm

Marriott Café
Discover a creative blend of eastern and western flavours, served in a casual setting. Enjoy extensive buffet breakfast and themed buffet nights. Open for breakfast from 6:30 am to 11:00 am Open for lunch from 12:00 pm to 2:30 pm Dinner from 6:00 pm to 10:00 pm

Siam Deli
All-day dining with a la carte International menu, deli specialties, freshly baked bread, light snacks, ice-cream, desserts, a range of beverages and some of the special retail products. Open from 6:30 am - 11:00 pm

Beside the Sea
Offers fresh juices, smoothies and meals by the children’s pool. Open from 9:00 am to 7:00 pm

M-Beach Club
Phuket’s essential standalone beach club features a playful, refreshing space graced by local and international music masters, rustic food from an open kitchen and an impressive selection of drinks prepared by mixologists. Open from 10:00 am to 12:00 pm (midnight)

Out of the Blue Splash
The swim-up bar designed for guests to unwind and enjoy drinks and foods without leaving the pool. Open from 9:00 am to 7:00 pm

Sala Sawasdee
The open-air lobby bar features soothing views of the reflection pond. Listening to live music by our resident band while savoring flavorful snacks, tapas, pizza and your favorite drinks. Open from 10:00 am to 1:00 am Live band performs from 8:15 pm to 11:45 pm except on Sundays

Rim Nam
Located next to the main swimming pool, offers a lunch menu, refreshing drinks and cocktails. Open from 9:00 am to 7:00 pm

In-Room Dining
For those wanting to enjoy a meal in the privacy of their room, or enjoy the romantic outdoor setting on their balcony or terrace, a wide selection of menu choices is available 24 hours daily. Please refer to the In-Room Dining menu for your selections. To place an order, call “At Your Service” ext. 0

Romance By Design
Enjoy the beautiful ambience of private candlelit dining in a special setting under the stars with personalized service. Choose between a private cabana for two, overlooking the stunning sunset over the Andaman Sea or dine in one of our Salas in our lush tropical gardens. For venue and menu selection, contact our Restaurant Reservation Desk, located at the Lobby. ext. 3748

CURATED BY JW
Featuring our iconic JW Marriott bed luxurious linens, pillow collection, bath accessories and home furnishings. Curated by JW invites you to add a touch of richness to the everyday. To experience JW at home, visit curatedbyjw.com

HOTEL SERVICE
- Adapters and transformers are available
- Baby-sitting service are available
- Bikes are available
- Business center
- Cash machine / ATM
- Concierge desk
- Cribs and rollaways are available
- Diving center
- Foreign exchange
- Housekeeping service daily
- Health club and fitness center
- JW boutique shop
- Children pavilion
- Laundry and dry-cleaning
- Mandara spa
- Medical clinic
- Newspaper delivered to room, on request
- Parking lot
- Room service, 24-hour
- Safe-deposit boxes at front desk
- Tennis courts
- Watersport center (seasonal)
- 3 swimming pools

Andaman Grill
Choose from an array of sumptuous grill dishes, succulent and signature seafood specialties. Savour the romance of an ocean view that transitions from sunset to a starry island sky. Open for dinner from 6:00 pm to 10:00 pm

Cucina
The Cucina captures Italy’s vibrancy with its open kitchen concept and a sophisticated yet rustic food from an open kitchen and an impressive selection of drinks prepared by mixologists. Open from 10:00 am to 12:00 pm (midnight)

BARS

M-Beach Club
Open from 6:00 pm to 11:00 pm

Out of the Blue Splash
Open from 8:00 am to 12:00 am (midnight) ext. 3112 - 3113

MEETINGS & EVENTS
- Multipurpose 600 sqm Mai Khao ballroom dividable into 5 individual sections
- Fully air-conditioned foyer with natural daylight and adjoined outdoor area
- 5 breakout rooms with natural daylight
- Variety of outdoor venues suitable for events or outdoor activities for up to 450 guests, including beachfront lawns, lush gardens or impressive poolside venues
- A crafted team building combined with “Corporate Social Responsibilities” initiative programs
- Unique and impressive indoor and outdoor venue options for destination weddings

BUSINESS SERVICES
- Digital photocopying and laser printing
- High-speed internet access
- PC computer workstations with Microsoft Office
- High-speed faxing, domestic and international
- Laminating & Binding
- Black and white and full-color transparencies
- Signs, name badges and table tents
- Office supplies
- Shipping & shipping supplies

Business center located on the resort’s Lobby level and open 7 days a week from 7:00 am to 6:00 pm ext. 3730

FOR KIDS
Children Pavilion
The Children Pavilion offers the resort’s young guests between the age of four to twelve at The kids zone which has an array of toys, TV games, a mini movie-theater and open 7 days a week from 7:00 am to 6:00 pm ext. 3730. The fully supervised activities program runs each day and includes movies, games, sports and a variety of arts & crafts. A baby sitting service is also available. Advance reservation is required.

Located on the ground level and open daily from 9:00 am - 8:00 pm ext. 3600
**LOCAL EXPERIENCES**

**Bang Pae Waterfalls and Phuket Gibbon Rehabilitation Center**
Khao Phra Thaeo Wildlife Park,
Thalang, Phuket 83110
Tel 076.327.282

**Chalong Temple (Wat Chai tarafaram)**
Chao Fah Road, Chalong,
Muang, Phuket
Tel 076.381.226

**Peranakanitat Museum**
Phang Nga Road, Talat Yai,
Muang, Phuket 83000
Tel 094.807.7873

**Peranakan Phuket Museum**
124/1 Moo 1, Sri Soonthorn,
Thalang, Phuket 83110
Tel 076.313.556

**Phuket Marine National Park**
Operation Center 2
92/7 Moo 5 Mai Khao,
Thalang, Phuket 83110
Tel 076.348.526

**Pra Yai Temple (Phuket Big Buddha)**
Located on the top of Mount Nagakerd,
Karon, Muang, Phuket 83100
Tel 076.373.139

**Siam Niramit**
The Cultural Performance and Show
55/81 Moo 5, Chaiemprakiet Road,
Rassada, Muang, Phuket 83000
Tel 076.335.000

**GOLF**

**Blue Canyon Country Club Phuket**
165 Moo 1, Thepkrasattri Road,
Thalang, Phuket 83110
Tel 076.328.088

**Mission Hills Golf Resort**
195 Moo 4 Pa Khlok,
Thalang, Phuket 83110
Tel 076.310.888

**Laguna Phuket Golf Club**
34 Moo 4 Srisoonthorn Road,
Cherngtalay, Thalang, Phuket 83110
Tel 076.324.250

**The Red Mountain Golf Club**
119 Moo 4, Vichitsongkram Road,
Kathu, Phuket 83120
Tel 076.322.000

**SHOPPING**

**Central Festival Phuket and Central Phuket Floresta**
74-75 Wichitsongkram Road,
Phuket 83000
Tel 076.291.111

**Jungceylon**
Rat-u-thit200Pee Road, Patong,
Kathu, Phuket 83150
Tel 076.600.111

**Premium Outlet Phuket**
Chaiemprakiet R.9 Road,
Muang, Phuket 83110
Tel 076.350.500

**Turtle Village Shops & Cuisine**
889 Moo 3, Mai Khao,
Thalang, Phuket 83110
Tel 076.390.203

**EMERGENCY & SAFETY**

**Emergency Numbers**
- Hotel Security: Press Front Desk
- Medical Emergencies: 9 + 911
- Other Emergencies: Press Front Desk

**Emergency Procedures**
- When you arrive, we recommend that you take a few precautionary steps, as when you check into any hotel:
  - Locate emergency exits
  - Carefully review the map on the back of your guest room door
  - Locate the nearest fire extinguishers and fire alarms

**Traveler Safety Tips**
- Here are a few tips for your safety while you are traveling:

**Guest Room Tips**
- Lock your door securely using all locking devices when you are in your room and always use the viewport to identify visitors
- Before opening your guest room door, ask for identification. If you’re uncertain about anyone who comes to your door, press Front Desk on your phone
- Place your valuables—especially jewelry and large amounts of cash—in the hotel’s safe-deposit boxes, available at the Front Desk
- Check to make sure all windows and doors are locked

**General Tips**
- Be observant and look around carefully before entering parking lots
- If you are traveling in a vehicle, don’t leave any valuables within view
- As an extra security precaution, an escort to and from your vehicle is available upon request
- If you see or hear suspicious activity around the hotel, please notify a hotel staff member immediately

**Fire Safety Procedures**
Our hotel is equipped with a modern, efficient fire emergency system, which includes a sprinkler system and smoke detectors in guest rooms and hallways. We want to make sure you are prepared to exit. If any of our detection systems sound a warning, familiarize yourself with the following procedures:

**Exiting the Hotel**
- Take your key
- Test your door for heat or smoke before opening it
- If the hallway is clear, exit by the nearest stairwell
- Do not use elevators

**If Your Door Feels Warm or is Impassable**
- Place wet towels at the base of the door
- Press Front Desk, giving your name and room number
- Turn off your air conditioner or heater to keep smoke from entering the room
- Get down on the floor to avoid inhaling smoke

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Internet - WiFi connection
The hotel provides complimentary WiFi internet access across the entire resort.
Connect to in-room, WiFi internet access, plus make local and long-distance phone calls.

Wireless Access
1. Connect your device to the wireless network “JW Marriott”
2. If using Windows, check the box “Connect Automatically”
3. The logon screen will automatically appear. If not, launch Internet Explorer, Firefox or Safari and go to www.marriottwifi.com
4. Enter room number and last name
5. Select “Connect” and you are connected

Phone
You have the right to reach other long-distance carriers from your in-room phone. You may do so by dialing the access code provided by your carrier or contact ‘At Your Service’ for assistance, dial extension 0

Call to Mobile Phone  9 + Mobile Phone Number
Local Call  9 + Area Code (078) + Number
Domestic Call  9 + Area code + Number
International Call  9 + 001 + Country Code + Area Code + Number

For your convenience, the phone in your room provides you with a private voice mailbox. The red light on your phone will be lit if you have messages waiting. All of your messages will be time stamped and will remain in your mailbox until you check out or delete them. When you delete a message, it is removed completely from the system.

To record a personalized greeting, retrieve or delete messages: Dial extension 5 from your guest room phone and follow the instructions.

Rates for calls charged to your room are billed as:

| Local Calls | THB 10 per time |
| Toll Free   | THB 50 per time |
| Domestic Long Distance | THB 10 per minute |
| Domestic Mobile Phone Call | THB 10 per minute |
| Asia        | THB 150 per minute |
| Non Asia    | THB 150 per minute |
| USA         | THB 150 per minute |
| Europe      | THB 150 per minute |

At JW Marriott, we are committed to conserving water, energy and other resources. We invite you to join us in these efforts in our hotels and beyond.

Bed Linens
It is our practice to refresh bed linens every third day. If you wish to have your linens changed more frequently, simply let us know.

Smoke-Free
We are committed to a smoke-free environment.*

Towels
Please leave any towels that you would like replaced on the floor.

Waste
Marriott International is committed to reducing our environmental impact. You can join us by placing recyclable materials in your guest room recycling bin. To learn more about our sustainability efforts, please visit Marriott.com/Serve360.

Save Water, Drink Air
JW Marriott Phuket Resort & Spa has partnered with Generation Water to eradicate plastic water bottles in the hotel, by producing and bottling alkaline water made 100% from the air and bottled into re-usable glass bottles. To learn more about it, please visit www.generationwater.com

Skip The Straws
Marriott’s plastic straw initiative is making to enhance the sustainability of its operations and reduce plastic consumption. JW Marriott Phuket Resort & Spa in collaboration with the Marriott International have committed and eliminated the use of a single plastic straw in the hotel since April 2018.

Please visit Marriott.com/socialresponsibility to learn more about our vision for a sustainable future through community engagement and environmental responsibility.

* $250 or more room-recovery fee will be charged for smoking in your guest room.
TV CHANNEL GUIDE

1. JW Brand Channel
2. JW Marriott Phuket
3. CNN
4. BBC World News
5. Bloomberg
6. Fox Movies
7. Fox Family Movies
8. AXN
9. True Film
10. E!
11. National Geographic
12. True Explore Life
13. True Explore Wild
14. Nickelodeon
15. True Spark Jump
16. Fox Sports
17. Fox Sports 2
18. True Premier Football HD 1
19. True Premier Football HD 2
20. True Premier Football HD 3
21. True Premier Football HD 4
22. NHK World Japan
23. AL Jazeera
24. DW
25. One Russia
26. TV5
27. Al Arabiya
28. Zee ETC Bollywood
29. TVBI (Xing He)
30. Phoenix Hong Kong
31. Channel V China
32. Phoenix InfoNews
33. CCTV 4
34. CCTV 2
35. Frang India
36. True Music
37. Thai TV 3
38. Thai TV 5
39. Thai TV 7
40. MCGOT HD 30
41. Marriott Vacation Club
42. Music

MEDIA CONNECTIVITY PANEL

Designed for performance and tranquility, our guest rooms anticipate your connectivity needs with an innovative plug-in panel, which allows you to enjoy technology, perfectly orchestrated. Use this innovative tool to:
1. Project your laptop on to the TV screen
2. Multitask with split-screen technology
3. Amplify your MP3 player
4. Connect your gaming system, camcorder or digital camera

TV
Connect your laptop to the connectivity panel using the supplied cables. Use your own cables to connect your digital camera, camcorder or other device.

Laptop
Change your computer settings to enable an external monitor. Press the A/V button on the remote control to navigate to “RGB PC” mode in order to split the screen.

Camcorder, Digital Camera or Other Video Devices
Press the A/V button on the remote control to navigate to “AV2” mode. The screen will automatically activate within 3 seconds.

Audio Device
Connect your MP3 player by using the supplied cable. This cable can also be used to connect your laptop audio. Press the A/V button on the remote control to navigate to “AV2” mode, the TV sound will automatically switch to the audio of the connected device within 3 seconds.

HDMI Device
Connect your HDMI device to the media connectivity panel using the supplied cables. Press the A/V button on the remote control to navigate to “HDMI/DVI” mode. The screen will automatically activate within 3 seconds.

To return to normal TV channels, press the A/V button on the remote control to navigate to “AVI” mode.

To request Connectivity cables or assistance, please call “At Your Service”, ext. 0
1. The hotel is liable for the loss or damage to property brought into the hotel by guests under the following conditions:

1.1 The loss or damage occurred within the hotel premises.
1.2 Should the loss or damage occurred as stated in 1.1 to the hotel guest’s property related in money, bank notes, traveler cheque, gold, jewelry, or other valuable items, the hotel’s liability shall not exceed 5,000 Baht unless the guest had deposited and declared its value to the hotel.

2. The hotel shall not in any event be liable for the loss or damage to property brought into the hotel by guests under the following condition:

2.1 The loss or damage is due to an unforeseeable and inevitable act of nature and all similar circumstances beyond the hotel’s control.
2.2 The damage is due to the physical condition of the property, defects and/or misuse.
2.3 The loss or damage is caused by the guest’s negligence or misconduct or by any person accompanying or visiting him/her.