

# SHIPPING & RECEIVING

## SHIPPING & RECEIVING HOURS

- Monday - Friday: 7am - 7pm, except holidays.
- Saturday: 7am - 1 pm
- Sunday: As needed by business demands

For outbound packages and express letters, the cut-off time for shipping is 4 pm

## CARRIER DELIVERY AND PICK-UP TIMES

**FEDEX:** Delivers 3 times a day

- **Daily Deliveries**  
Air: 7am, 11am, 3pm, Ground: once daily
- **Pick Up:** 4 pm

**UPS:** Pick up all packages inclusive of ground at 4 pm

- **Daily Deliveries**  
Air: 7am, 11am, Ground: once daily 10 am - 2 pm
- **Pick Up:** 4 pm

## LOADING DOCK HOURS OF OPERATION

- Monday - Saturday: 8 am - 5:30 pm  
(Special scheduling may be made in advance with the Event Manager)

---

**FOR MORE INFORMATION,  
OR TO RETRIEVE YOUR PACKAGES,  
CALL 305.649.5000.**

## MARRIOTT MIAMI AIRPORT

1201 NW Le Jeune Road, Miami, FL 33126  
305.649.5000, MiamiAirportMarriott.com

All fees are per package and are a one-time fee. Packages are considered boxes, bags, cylinders, or similar shaped shipping containers. Registered guests/group packages in storage over 30 days will be returned to sender or thrown away. (We will not accept packages for non-registered guests/group packages). Please provide tracking information for any item(s) shipped to the hotel.  
© 2019 Marriott International, Inc.

## RATES AND DESCRIPTION OF FEES

DESCRIPTION	FEE
Envelopes	\$3 Each
Packages	\$6 Each
<b>Boxes</b>	
Up to 25 lbs.	\$7 Each
25 - 50 lbs.	\$15 Each
50+ lbs.	\$20 Each
Pallets (10 Box Min)	\$75/pallet
Oversized Pallet	\$100/pallet
<b>Crates</b>	
Up to 100 lbs.	\$50/day
100 - 300 lbs.	\$100/day
300 - 500 lbs.	\$150/day
500+ lbs.	\$200/day
<b>Storage</b>	
<i>First 48 hours complimentary, after that:</i>	
Pallets (10 Box Min)	\$40/day
Boxes up to 25 lbs.	\$10/day
Boxes 25 - 50 lbs.	\$20/day
Boxes - 50+ lbs.	\$30/day

## SERVICE FEES

Charges incurred shall be applied to the RECEIVER of material, thus, applied to an individual guest room account/folio or Group Master Account, or charged to an individual credit card. These charges cover the cost of labor, processing, receiving, tracking, storing, and delivering. Note that additional storage fees will apply for packages received more than three days prior to the start of an event. The price for receiving will be based on pounds. Weight will be taken from the FedEx, UPS, or DHL boxes. These packages do not need to be weighed at the hotel. On rare occasions when packages are received from another source and do not include weight information, the packages will be weighed at the hotel or the weight will be estimated.