ABOUT OUR GRAPHIC PATTERNS

At Marriott Hotels, we are redesigning our spaces to create a modern and premium experience that invites reflection and inventive thinking. Our printed materials support this aesthetic by layering textures of natural materials, such as marble, sand, onyx and water, with intricate patterns. This juxtaposition creates an intriguing design tension that provides visual interest and invites reflection.
AT YOUR SERVICE

Everything you need to know about our hotel is in the pages that follow. Should you need anything else during your stay, our team, dedicated to outstanding service, is here to host you. While in your guest room, press the At Your Service® button on your phone to contact us.

While you are out exploring, you can chat with us on the Marriott Bonvoy™ App to ask questions or make requests for room service, housekeeping and more.

AIRPORT SCHEDULE
AIRPORT INFORMATION
BABYSITTING
BAGGAGE SERVICE/STORAGE
BELL STAND
CASHIER
CHECK-OUT TIME
CHURCH / RELIGIOUS SERVICES
CRIBS / ROLLAWAY BEDS
DRY CLEANING / MINOR ALTERATIONS
EXECUTIVE LOUNGE
FLORIST
GOLF
HOUSEKEEPING SERVICES
HAIR SALON
ICE
INTERNET
IN-ROOM DINING
LAUNDRY / PRESSING
LOST AND FOUND
PHARMACY
POWER SOURCE
RESERVATION
RESTAURANTS AND BARS
SERVICES FOR PEOPLE WITH SPECIAL NEEDS
SHOESHINE SERVICE
SUNDRY ITEMS
TELEPHONE SERVICES
WAKE-UP CALLS
WEATHER
SERVICES & INFORMATION

AUTOMATED TELLER MACHINE (ATM)
• Ground Level MHM
• Banco de Oro

BEAUTY SALON
A full service salon for men and women with expertise on hair and nail care.
• Second Level, Main Wing
• Open daily, 10:00 am - 7:00 pm

BUSINESS CENTER EXT. 6641
Services include photocopy, facsimile, printing, boardroom rental, computer workstation with access to High-Speed Internet.
• Second Level, Main Wing
• Open daily
  Weekdays 7:00 am - 7:00 pm
  Weekends 10:00 am - 6:00 pm

CONCIERGE
Help with anything you need during your stay, including restaurant reservations, transportation, sporting events and information about local attractions.
• Ground Level, Main Wing
• Open daily, 24 hours

CURRENCY EXCHANGE
Foreign currency exchange is available at the Front Desk, Ground Level.

CREDIT CARDS
All international and local credit cards are accepted.

DENTIST OR DOCTOR
For medical assistance, At Your Service® can assist in contacting a nearby physician or dentist. In case of emergency, press 10 on your phone.

EXPRESS CHECK-OUT
Your folio will be delivered to your room.

EXECUTIVE LOUNGE
Benefits include Continental breakfast, afternoon tea, hors d’oeuvres, evening snacks, all day beverage, boardroom usage, Concierge and Business Center services, and private check-in and check-out.
• Second Level, West Wing
• Open daily, 6:00 am - 12:00 mn

FITNESS CENTER
Features all-new Technogym and Life Fitness machines with over 27 ways to customize your routine, including cross trainers, recumbent bikes, treadmills, and a full selection of strength training equipment. Offers complimentary access to gym locker rooms, sauna steam room and jacuzzi.
• Second Level, Main Wing
• The Deck, West Wing
• Open daily, 24 hours
  can be accessed by room key between
  10:00 pm - 6:00 am

IN ROOM DINING
A complete menu is available in the In-Room Dining Menu inside your room.

TOUR DESK
• Monday - Friday, 8:00 am - 6:00 pm
• Saturday - Sunday, 10:00 am - 6:00 pm
• Second Level, Business Center
SERVICES & INFORMATION

LAUNDRY SERVICE
Full-service laundry including dry cleaning is available. Article of clothing given to the room attendant by 11:00 am will be returned by 6:00 pm same day.
- Open daily, 6:00 am - 10:00 pm

MARRIOTT BONVOY
Marriott Bonvoy is more than a loyalty program - it’s a platform that enables member to travel and experience more wherever they go. Membership is free! Visit www.meetmarriottbonvoy.marriott.com or drop by the Front Desk.

MAIL AND POSTAGE STAMPS
You may send mail and overnight package from the Business Center where stamps are available. Mail or packages sent to the hotel will be delivered directly to your room.

PARKING
Marriott Hotel Manila offers a variety of parking options for your convenience and vehicle security. Multi-level parking is located in the hotel basement and Marriott Grand Ballroom. Parking facilities and valet service are available 24 hours. In-house guests enjoy complimentary parking.
- Valet parking also available. Fees may apply.
  - Daily, open 24 hours

QUAN SPA
All massage treatment use a combination of organic and marine-based products. Featuring seven (7) treatment rooms with changing facilities, toilet and showers and a Bathing Suite which includes a personal whirlpool and LCD television. Complimentary use of lockers, sauna, steam room and jacuzzi are also available.
- Second Level, Main Wing
- Open daily, 9:00 am - 1:00 am, last reservations at 12:00 mn
- Locker availability, 6:00 am - 10:00 pm

RESERVATIONS:
MARRIOTT HOTELS
Toll-Free number: 1.800.1601.0028 or access.marriott.com

SAFETY DEPOSIT BOX
In-room safes are available. Complimentary safe-deposit boxes are available at the Front Desk.

SECURITY
Your safety is our primary concern. Our Security Associates are available 24 hours a day. Call At Your Service® for assistance.

SERVICES FOR PEOPLE WITH DISABILITIES
Accessible rooms and wheelchairs are available.

SMOKING AREAS
Smoking inside the hotel and all guest rooms is prohibited. However, the hotel has designated smoking areas.
- Al Fresco, Main Wing
- Third Level, Marriott Grand Ballroom, East

TELEPHONE SERVICE
Please refer to the “Stay Connected” section of this directory for detailed information.

PARKING
- Valet parking available in the Ground Level Garage
- Daily, 24 hours
- Charges will be applied to guest folio. In and out fees will apply.

SWIMMING POOL
- Second Level, Main Wing
- The Deck, West Wing
- Open Daily, 6:00 am - 10:00 pm

WATER
While water from tap is potable, we encourage the use of the complimentary bottled water that is provided inside your room.
TO RECEIVE CALLS
• Hotel Telephone Number: 632.8988.9999
• Country Code:
  63 • mobile number / 632 • telephone number
• Room-to-room: 7 • room number

FACSIMILE SERVICE
Fax will be sent directly to your room as we receive it.
• Incoming fax number: 632.8836.9998

DIRECTORY ASSISTANCE
• Local Calls*: 9 • number
• Long Distance*: 9 • area code • number
• International Operator-Assisted*:
  9 • 00 • country code • number
*Charges may apply

DIRECT DIAL CALLS
• Local: 9 • number
• Domestic Long Distance: 9 • area code • number
• International: 9 • 00 • country code • number
• 8XX Number Calls: 9 • 1 • 8xx • number
• Calling Cards: 9 • 8xx • carrier access number
*Please note: 900 and 976 calls are not available through your guest room telephone

DO NOT DISTURB
We’re happy to hold all your calls or send them directly to voice mail. Call At Your Service® to make a request.

STAY CONNECTED

VOICE MAIL
For your convenience, the phone in your room provides you with a private voice mailbox. The red light on your phone will be lit if you have message waiting. All your messages will be time-stamped and will remain in your mailbox until you check-out or delete them. When you delete a message, it is removed completely from the system.

To retrieve your message, lift the handset and press the message button.

HIGH-SPEED INTERNET CONNECTION
Stay connected to what’s going on at home and the office with high-speed internet access. Marriott Bonvoy Members are entitled for complimentary internet access

SSID Name: Marriott_GUEST

WIRELESS INTERNET ACCESS
INSTRUCTION:
Step 1: Ensure that your device is Wi-Fi ready
Step 2: Select your wireless adapter and connect to the “Marriott_GUEST”
Step 3: Open your internet browser
Step 4: On the Marriott welcome page, enter room number and name or Internet Access Code (Name must match reservation).
Step 5: Choose Internet package you prefer.
Step 6: Accept Terms and Conditions.

STAY CONNECTED
At the Marriott Hotel Manila, Guest Safety is our first concern. We ask that you please take a moment to review the important information provided below. Our Security associates are available to help you 24 hours a day. If you have any questions, please call At Your Service®.

EMERGENCY NUMBER
Dial 10

SAFETY FEATURE
• State-of-the-art fire emergency alarm system.
• Strobe lights for the hearing-impaired are fixed in all accessible rooms.
• Safety deposit boxes are available in your room and at the Front Desk, free of charge.

EMERGENCY PROCEDURES
The most important part of our safety program is making sure that you know what to do in the event of an emergency. When you arrive, please take a moment to look for the emergency exits on your floor. Exit signs are shown on the floor plans at the back of your guest room door. Staircases are located at the corner of every hallway on every floor. Manual pull station alarms are also located on each floor. In the event of an emergency, please break the glass panel.

FIRE SAFETY PROCEDURES
Our Hotel is equipped with an efficient fire emergency system that includes sprinkler systems and smoke detectors in guest rooms and hallways. We want to make sure you are prepared to exit the hotel safely if any of our detection systems sound a warning; so we ask that you please familiarize yourself with the following procedures.

Exiting the Hotel
• Take your key.
• Test your door for heat or smoke before opening it.
• If the hallway is clear, exit by the nearest stairwell.
• Do not use elevators.

If Your Door Feels Warm or Is Impassable
• Place wet towels at the base of the door.
• Press 10 on your phone, giving your name and room number.
• Turn off air conditioner to keep smoke from entering the room.
• Get down on the floor to avoid inhaling smoke.

TRAVELER SAFETY TIPS
We want to do all we can to help you enjoy a memorable and safe stay at our hotel. Here are a few tips for your safety and security while you are travelling:

Inside the Guest Room
• Lock your door securely using all locking devices when you are in your room and always use the viewport to identify visitors.
• Before opening your guest room door, ask for identification. If you’re uncertain about anyone who comes to your door, please call At Your Service®.
• You may place your valuables in the safe available in your room or at the Front Desk.
• Check to make sure any connecting room doors are locked.

Outside the Guest Room
• Be observant and look around carefully before entering parking lots.
• If you are travelling in a vehicle, don’t leave any valuables within view.
• If you see or hear suspicious activity around the hotel, please notify a hotel associate immediately.
• Be cautious of people pretending they know you or saying they work in the hotel.
• Be vigilant of pickpockets.
RESTAURANTS

Award winning Executive Chef, Malik Brammer and his team offers the finest restaurants in town: multi-awarded Cru Steakhouse, renowned Marriott Café, and innovative Greatroom.

Three more dining destinations to the mix: Mian, an Asian Noodle Bar, Crema Coffee Shop, and Manila Life, a casual dining outlet taking pride on Filipino cuisine.

With the opening of the West Wing, Marriott Manila is proud to introduce Man Ho, a traditional Cantonese cuisine in a modern and sophisticated setting, and “Still” Whiskey Bar and Lounge will add a quiet and luxurious alternative venue.

MARRIOTT CAFÉ
Bright, bold and upbeat, this modern all-day dining restaurant captivates food lovers with its engaging open-theatre kitchens. Indulge from vast sumptuous buffet of local and international favourites or order from the equally irresistible ala carte menu.

Ground Level, Marriott Hotel Manila Open daily. Please call At Your Service® for operational hours.

THE GREATROOM
The focal point of the hotel lobby, a space envisioned to cater to every traveler’s needs. We offer an eclectic menu which consists of high tea in the afternoon, local and international specialties, and a premium wine bar. It even features a tech menu for all your technological needs from iPad chargers. Transforming the traditional lobby experience to a more innovative and social setting is the nightly music lounge performances.

Ground Level, Marriott Hotel Manila Open daily. Please call At Your Service® for operational hours.

IN-ROOM DINING
We are pleased to offer 24-hours In-Room Dining with a range of delectable selections from our full-service restaurants. Our In-Room Dining associates will gladly assist you with any request for breakfast, lunch or dinner. If you would like an item that is not listed on the menu, please feel free to ask. We will make every effort to accommodate your request. You may pre-order your breakfast for tomorrow, tonight! Simply fill out the In-Room Dining doorknob menu and hang it on the doorknob outside your room before 3:00 am. To place your order directly, please call At Your Service®

For a complete menu, please refer to the In-Room Dining menu in your room.

GOURMET EXPRESS
Bespoke hand-rolled pizzas and southern-style fried chicken delivered anywhere within the hotel complex. Enjoy these hot and freshlymade whether inside your guestroom, while attending an event at the Grand Ballroom, or lounging at the lobby.

Please see the Gourmet Express Flyer menu in your room for more details.

MAN HO
This modern Asian noodle bar offers refined and unique noodle dishes fired in an open kitchen. Whether you like your fare traditional or with a twist of something new. Stir fried or soup, dine-in or take-out, our menu offers a variety of tempting selections to sink your chopstick into.

Ground Level, Marriott Hotel Manila Open daily. Please call At Your Service® for operational hours.

MANILA LIFE
Serving a new take on local favorites, Manila Life Café exudes the true Filipino culture in the modern-day setting. The contemporary rustic café gives guests a homey and chic retreat while waiting for their flights.

Fourth Level, Ninoy Aquino International Airport Terminal 3. Please call At Your Service® for operational hours.

CIMAY
An upscale gourmet coffee shop that offers a sophisticated ambiance perfect for short meetings or a quiet read. Enjoy a sensory experience as you smell the aroma of world class artisan coffee complemented with the fine taste of elegant pastries and artisanal gelato.

Ground Level, Marriott Grand Ballroom Please call At Your Service® for operational hours.

STILL
A tea bar by day and whisky bar by night. Headlining the menu are world’s famous single-estate teas from Sri Lanka and Hong Kong which are best paired with Asian tapas and dim sum. As the sun sets down, a wide selection of premium, single-malt whiskies take over the bar.

Ground Level, West Wing Please call At Your Service® for operational hours.

THE DECK
Nestled at the rooftop of West Wing, this chic oasis flaunts a 3600 sweeping view of the city landscape. It’s a trendy bar with light to heavy chows and refreshments, and completed by a stunning outdoor pool, comfy chaise lounge chairs and fitness facilities.

The Deck, West Wing Please call At Your Service® for operational hours.

CREMA
An upscale gourmet coffee shop that offers a sophisticated ambiance perfect for short meetings or a quiet read. Enjoy a sensory experience as you smell the aroma of world class artisan coffee complemented with the fine taste of elegant pastries and artisanal gelato.

Ground Level, Marriott Grand Ballroom Please call At Your Service® for operational hours.

MAN HO
Marriott’s renowned and signature Chinese restaurant, famous for refined Cantonese cuisine and dim sum specialties, using the available fresh-sourced ingredients. Expect a modern and sophisticated restaurant with a ribbon of traditional style.

Ground Level, West Wing Please call At Your Service® for operational hours.

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GETTING AROUND

Manila has a lot to offer to make your stay more pleasurable. Whether in the city for business or leisure, Manila has the sights and sounds to satisfy your every need.

AREA ATTRACTION
Resorts World Manila
Newport Boulevard (Across NAIA Terminal 3) Newport City, Pasay

Resorts World Manila is the first one-stop, non-stop entertainment and leisure destination in the Philippines that features recreational thrills, world-class performances, unique events, and exciting lifestyle options.

RWM is an instant gateway to world-class Philippine hospitality and is home to international lodging brands, (MAXIMS Hotel, MARRIOTT Hotel Manila, HOLDEN BAY EXPRESS and SAVOY Hotel Manila), a three-story convention center housing the country’s largest hotel ballroom (Marriott Grand Ballroom) and three more hotels (SHERATON Hotel Manila, HILTON Hotel Manila and OKURA Hotel Manila) currently under construction.

Also home to RWM is THE NEWPORT Mall which features international luxury brands, state-of-the-art movie theaters Newport Cinemas, an award-winning, ultra-modern Newport Performing Arts Theater (NPAT), and a cozy, 24/7 nightlife mecca with space for over 2,000 people. It offers live musical concerts and theatrical performances. The Club exudes in class and style with an extensive private seating area that can accommodate 300 guests.

Also, Xylo at the Palace, Taguig City
Valkyrie nightclub is Manila’s biggest and hottest club with space for over 2,000 people. It offers 6 private sky boxes and music are mainly EDM. Some international DJs that have performed in Xylo (formerly known as Valkyrie) are Martin Garrix, Adventure Club, Dirty South and Quintino.

CHURCHES

Shrine of St. Therese, Newport Complex
This shrine dedicated to St. Therese was constructed by Magnificent Ventures Corp. in the Villamor Airbase property owned by the Military Ordinariate of the Philippines. For schedule of daily masses, please call At Your Service®.

Manila Cathedral, Manila
One of the oldest and most famous churches in Asia, with a storied history and legacy that spans over four Centuries, it has survived fires, typhoon, earthquake, and even World War II. Today, it is one of the most celebrated venues for church weddings and it is also where Pope Francis celebrated his first Papal Mass in Manila last January 16, 2015.

CLUB AND LOUNGE

House Manila at Resorts World
A nightlife mecca that pulses with energy and vibrancy. House offers a world class nightclub experience that serves as a private haven to its guests. The Club exudes in class and style with an extensive private seating area that can accommodate 300 guests.

SM Mall of Asia (MOA)
SM Bay City, Pasay City

Philippines’ largest and world’s third largest mall, the 407,000 square-meter SM Mall of Asia. One of the mall’s main attractions is the first ever IMAX theatre in the country, along with a Director’s Club Theatre for intimate screenings, a Premier Cinema, and the center Stage Cinema which can be used for live musical concerts and theatrical performances.

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