wifisimplified

The Property Quick Guide is a resource available for each hotel outlining its internet capabilities, pricing structure and available support. This guide will assist in ensuring the WiFi needs for each and every meeting is thoughtfully planned ahead of time to allow for a seamless execution.

NETWORK HIGHLIGHTS

The installed wireless network supports up to 1,000 devices.

Additional capacity is available with advance notice.

The Meeting Network is isolated from the Public and Guest Room networks.

Bandwidth Packages are built to ensure each user has the same experience and cannot be influenced by other groups on the network.

Group bandwidth reports are available upon request.

PORTAL/LOGIN PAGE

Internet Access is provided through a Captive Portal webpage with passcode prompt.

The portal page can be bypassed and should be discussed with the Hotel. Your Event Manager will Contact Single Digits to meet your specific needs.

BANDWIDTH

Available bandwidth in the Meeting Space is up to 25 Mbps.

Additional bandwidth requires advance notice and may be an additional charge.

QUALIFYING BASIC WIFI ACCESS

Question	To offer Basic WiFi pricing without further discovery:
How many people (or devices if known)?	Must be less than or equal to 100
Will the group be using internet for more than just general internet browsing and simple email?	Answer should be NO
Will any wired connections be required?	Answer should be NO
Is internet critical to the success of the meeting?	Answer should be NO

TECHNOLOGY

- Public IP Addresses
- Custom VLANs (dry if necessary)
- Custom Security
- Custom Wireless Network Names
- Custom Portal Page Graphics
- Content Management Services
- Audience Response Systems
- Streaming Content and Webcasting Services

SUPPORT

On-site technical support is provided by the Hotel. Guests can also contact Single Digits on the Guest Support Line at: 855-958-1345

The network is managed and monitored 24/7/365 by Hotel Network Provider.

What happens if I want to bring my own network?

Please work with your on-site technician.

MEETINGS OF 1 TO 100 ATTENDEES

Number of Participants (estimated bandwidth)	Daily Wireless Internet Usage	
	SUPERIOR	SIMPLE
	Media streaming, media-rich mobile apps and large file downloads	Email and simple web browsing
<25	$8.00/person (up to 8 Mbps)	complimentary (up to 3 Mbps)
26–50	$5.00/person (up to 12 Mbps)	complimentary (up to 5 Mbps)
51–100	$3.00/person (up to 22 Mbps)	complimentary (up to 8 Mbps)
101+	We are happy to assess your large meetings to develop a customized solution.	

- Bandwidth ranges are for the entire group and not per person
- All pricing is exclusive of Service Charge
- Wired access priced separately

www.delraymarriott.com or 561-274-3210

MEETINGS OF 101+ ATTENDEES

Bandwidth is sold as a dedicated block for a group to share and will be served for unlimited users for a single price. Additional rental equipment is added as essential labor is added and required for wired connections. Additional fees may be applied for equipment, labor and wired connections.

Glossary of Terms

Customer FAQ

CONTACT INFORMATION

For further questions, assistance or additional customization with your Internet Services, please contact **the Sales & Catering Office at 561-274-3210**.